

AMERICAN BROADBAND & TELECOMMUNICATIONS COMPANY

Regulations and Schedule of Intrastate Charges
Applying to Local End-User Telecommunications Service
Within the State of Michigan

TARIFF

ISSUED UNDER AUTHORITY OF M.P.S.C. ORDER DATED MARCH 29, 2005, IN CASE NO. U-14330
ISSUED: May 5, 2005 EFFECTIVE: May 6, 2005

ISSUED BY: Jeffrey S. Ansted —President
5703 N. Main Street, Suite B1, Sylvania, Ohio 43560

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PREFACE

CHECK SHEETS

The pages of this tariff, as listed below, are effective as of the date shown. Revised sheets contain all changes from the original tariff that are in effect as of the date indicated.

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**EXPLANATION OF SYMBOLS, REFERENCE
MARKS, AND ABBREVIATIONS OF TECHNICAL
TERMS USED IN THIS TARIFF**

The following symbols shall be used in this tariff for the purpose indicated below:

- C To signify changed regulation.
- D To signify discontinued rate or regulation.
- I To signify increased rate.
- N To signify new rate or regulation.
- R To signify reduced rate.

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate end-user telecommunications services by American Broadband & Telecommunications Company, hereinafter referred to as the Company, to customers within the State of Michigan.

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SECTION 1: DEFINITIONS

Authorized User - A person, firm, corporation or other entity who is authorized by the Customer to be connected to the service of the Customer under the terms and regulations of this tariff.

Available Usage Balance - The amount of usage remaining on a Debit Account at any particular point in time. Each Debit Account begins with an initial usage amount which is depleted as services provided by the Company are utilized by the Customer.

Business Service - A switched network service that provides for dial station communications that is described as a business or commercial rate.

Business Customer - A Business Customer is a Customer who subscribes to the Company's Service(s) and whose primary use of the Service is of a business, professional, institutional, or otherwise occupational nature.

Company - Used throughout this tariff to refer to American Broadband & Telecommunications Company, unless otherwise clearly indicated by the context.

Debit Account - An account which consists of a pre-paid usage balance depleted on a real time basis during each Debit Service Call.

End User - Any person, firm, corporation, partnership or other entity which uses the services of the Company under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

Holidays - Holidays observed by the Company as specified in this tariff.

LATA - Means the local access and transport area as defined in *United States v American Telephone and Telegraph Co., 569 F.Supp. 990 (D.D.C. 1983)*.

Personal Account Code - A pre-defined series of numbers to be dialed by the Customer or Authorized User upon access to the Carrier's network which identifies the Debit Account from which charges for service shall be debited and which validates the caller's authorization to use the services provided.

SECTION 1: DEFINITIONS, CONT'D

Renewal - A method of replenishing a Debit Account's Available Usage Balance with additional minutes of use as authorized and paid for by the Customer.

Residential Customer - A Residential Customer is a person to whom telecommunications services are furnished by the Company predominantly for personal or domestic purposes at the person's dwelling.

Switched Access - A method for reaching the Company through the local switched network whereby the End User uses standard business or residential local lines.

SECTION 2: REGULATIONS**2.1 Undertaking of the Company****2.1.1 Scope**

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with the provision of an access line and usage within a local calling area for the transmission of high quality, 2-way interactive switched voice or data communications between points within the State of Michigan.

Customers and users may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

2.1.2 Shortage of Equipment or Facilities

- (A) The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- (B) The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

SECTION 2: REGULATIONS, CONT'D.

2.1 Undertaking of the Company, Cont'd.

2.1.3 Terms and Conditions

- (A) Business Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days.
- (B) Business Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Business Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- (C) At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon 30 days' written notice. Any termination shall not relieve the Business Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

SECTION 2: REGULATIONS, CONT'D.

2.1 Undertaking of the Company, Cont'd.

2.1.3 Terms and Conditions, cont'd.

- (D) Service may be terminated upon written notice to the Customer if:
 - (1) the Customer is using the service in violation of this tariff; or
 - (2) the Customer is using the service in violation of the law.
- (E) This tariff shall be interpreted and governed by the laws of the State of Michigan regardless of its choice of laws provision.
- (F) No other telecommunications provider may interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- (G) To the extent that either the Company or any other telephone company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its customers. At the reasonable request of either party, the Company and the other telephone company shall join the attempt to obtain from the owner of the property access for the other party to serve a person or entity.

SECTION 2: REGULATIONS, CONT'D.**2.1 Undertaking of the Company, Cont'd.****2.1.4 Liability of the Company**

- (A) The liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in 2.6. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
- (B) The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government or any state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties when it does not involve the company's employees.

SECTION 2: REGULATIONS, CONT'D.

2.1 Undertaking of the Company, Cont'd.

2.1.4 Liability of the Company, cont'd.

- (C) The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the services the Company offers.
- (D) The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
- (E) Explosive Atmosphere. The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Business Customer to sign an agreement acknowledging acceptance of the provisions of this section 2.1.4(E) as a condition precedent to such installations.

SECTION 2: REGULATIONS, CONT'D.

2.1 Undertaking of the Company, Cont'd.

2.1.4 Liability of the Company, cont'd.

- (F) The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.
- (G) The Company shall be indemnified, defended and held harmless by the Customer against any claim, loss or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.
- (H) **THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.**

SECTION 2: REGULATIONS, CONT'D.**2.1 Undertaking of the Company, Cont'd.****2.1.5 Service-Affecting Activities**

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance.

The Company will perform adequate scheduling so as to provide service to a customer at a mutually agreed upon time. On a monthly basis, 90% of the commitments to customers with respect to the date of installation of primary basic local exchange service shall be met. The Company will take corrective action if the rate of met commitments falls below 90% for 3 consecutive months. Customer-caused delay or customer-missed appointments will not be figured into the rate of met commitments.

Calls requesting local directory assistance shall be answered within 10 seconds. The Company will take corrective action if its average answer time per month for local directory assistance calls is more than 10 seconds for 3 consecutive months.

The Company will maintain service so that the average monthly rate of initial customer trouble reports in any wire center area is not more than 6 per 100 access lines per month, exclusive of all of the following: (a) Reports concerning interexchange calls. (b) Trouble found in equipment that is not the provider's. (c) Nonregulated customer premises equipment or inside wiring. For the purpose of administering this rule, each party line customer shall be considered to have 1 local access line. Multiple trouble reports that are attributable to a common cause or defect shall not be aggregated. Rather, a separate report shall be counted for each customer line reported in trouble. A provider shall take corrective action if a customer trouble report rate is more than 6 per 100 access lines per month in a wire center area for 3 consecutive months.

SECTION 2: REGULATIONS, CONT'D.

2.1 Undertaking of the Company, Cont'd.

2.1.6 Provision of Equipment and Facilities

- (A) The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- (B) The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- (C) The Company may substitute, change or rearrange any equipment or facility at reasonable times, but shall not thereby alter the technical parameters of the service provided the Customer.
- (D) Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which it was provided by the Company.

SECTION 2: REGULATIONS, CONT'D.

2.1 Undertaking of the Company, Cont'd.

2.1.6 Provision of Equipment and Facilities, cont'd.

- (E) The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the Premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

- (F) The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
 - (1) the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or

 - (2) the reception of signals by Customer-provided equipment.

SECTION 2: REGULATIONS, CONT'D.

2.1 Undertaking of the Company, Cont'd.

2.1.7 Non-Routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

SECTION 2: REGULATIONS, CONT'D.**2.1 Undertaking of the Company, Cont'd.****2.1.8 Special Construction**

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- (A) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- (B) of a type other than that which the Company would normally utilize in the furnishing of its services;
- (C) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (D) in a quantity greater than that which the Company would normally construct;
- (E) on an expedited basis;
- (F) on a temporary basis until permanent facilities are available;
- (G) involving abnormal costs; or
- (H) in advance of its normal construction.

2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

SECTION 2: REGULATIONS, CONT'D.

2.2 Prohibited Uses

- (A) The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- (B) The Company may require business applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Michigan Public Service Commission regulations, policies, orders, and decisions.
- (C) The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- (D) A customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

SECTION 2: REGULATIONS, CONT'D.

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- (A) the payment of all applicable charges pursuant to this tariff;
- (B) damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- (C) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

SECTION 2: REGULATIONS, CONT'D.**2.3 Obligations of the Customer, Cont'd.****2.3.1 General, cont'd.**

- (D) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(C). Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;

- (E) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;

SECTION 2: REGULATIONS, CONT'D.

2.3 Obligations of the Customer, Cont'd.

2.3.1 General, cont'd.

- (F) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(D); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- (G) not creating any liens or other encumbrances on the Company's equipment or facilities; and
- (H) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

SECTION 2: REGULATIONS, CONT'D.

2.3 Obligations of the Customer, Cont'd.

2.3.2 Claims

With respect to any service or facility provided by the Company, Customers shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- (A) any loss, destruction or damage to the property of the Company or any third party, or death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- (B) any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

SECTION 2: REGULATIONS, CONT'D.**2.4 Customer Equipment and Channels - Business Customers****2.4.1 General**

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade or data telephonic signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic and data communication except as specifically stated in this tariff.

2.4.2 Station Equipment

- (A) Terminal equipment on the Business User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the Business User. The Business User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.
- (B) The Business Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Business Customer's expense.

SECTION 2: REGULATIONS, CONT'D.**2.4 Customer Equipment and Channels - Business Customers, Cont'd.****2.4.3 Interconnection of Facilities**

- (A) Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communication Services and the channels, facilities, or equipment of others shall be provided at the Business Customer's expense.
- (B) Communication Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers that are applicable to such connections.
- (C) Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall comply with all applicable federal and state legal and regulatory requirements; and all User-provided wiring shall be installed and maintained in compliance with all such legal and regulatory requirements.
- (D) Users may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this tariff only to the extent that the user is an "End User" as defined below:

“End User means any customer of an interstate or foreign telecommunications service that is not a carrier except that a carrier other than a telephone company shall be deemed to be an “end user” when such carrier uses a telecommunications service for administrative purposes and a person or entity that offers telecommunications services exclusively as a reseller shall be deemed to be an “end user” if all resale transmissions offered by such reseller originate on the premises of such reseller.”

SECTION 2: REGULATIONS, CONT'D.

2.4 Customer Equipment and Channels - Business Customers, Cont'd.

2.4.4 Inspections

- (A) Upon suitable notification to the Business Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Business Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.

- (B) If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Business Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Business Customer must take this corrective action and notify the Company of the action taken. If the Business Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

SECTION 2: REGULATIONS, CONT'D.**2.5 Payment Arrangements****2.5.1 Nondiscriminatory Service**

The Company will not discriminate against nor penalize a customer for exercising a right granted under this section or under applicable law. The Company will provide all services described under this tariff in compliance with the following:

- (A) The Company will not make a statement or representation, including an omission of material information, regarding the rates, terms, or conditions of providing a basic local exchange service that is false, misleading, or deceptive.
- (B) The Company will not charge a customer for a subscribed service for which the customer did not make an initial affirmative order. Failure to refuse an offered or proposed service is not an affirmative order for the service.
- (C) If a customer cancels a service, the Company will not charge the customer for service provided after the effective date that the service was canceled.
- (D) The Company will not state to a customer that basic local exchange service will be shut off unless the customer pays an amount that is due in whole or in part for an unregulated service.

SECTION 2: REGULATIONS, CONT'D.**2.5 Payment Arrangements, Cont'd****2.5.2 Payment for Service****(A) Facilities and Service Charges**

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

(B) Taxes

The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) (excluding taxes on Company's net income) imposed on or based upon the provision, sale or use of the Company's services.

2.5.3 Billing and Collection of Charges

- (A) The Company shall render a bill during each billing period to every Customer. The billing period shall be monthly.
- (B) Non-recurring charges are due and payable from the customer within 30 days after the invoice date, unless otherwise agreed to in advance.
- (C) The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the invoice date. When billing is based on customer usage, charges will be billed monthly for the preceding billing periods.

SECTION 2: REGULATIONS, CONT'D.

2.5 Payment Arrangements, Cont'd

2.5.3 Billing and Collection of Charges, Cont'd

- (D) When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- (E) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- (F) If service is disconnected by the Company in accordance with Section 2.5.6 and later restored, restoration of service will be subject to all applicable restoration and installation charges.

SECTION 2: REGULATIONS, CONT'D.**2.5 Payment Arrangements, Cont'd****2.5.3 Billing and Collection of Charges, Cont'd**

- (G) The date of rendition of the Company's bill for basic local exchange service shall be the date of physical mailing of the bill by the Company. If the last calendar day for remittance falls upon a Sunday, legal holiday, or any other day when the offices of the provider regularly used for the receipt of payment of customer bills are not open to the general public, then the final payment date shall be extended through the next business day. The date of payment of remittance by mail is 2 days before receipt of the remittance.
- (H) At a minimum, each Residential Customer bill rendered by the Company shall clearly state all of the following information:
- (1) The beginning and ending dates of the billing period.
 - (2) The due date.
 - (3) Any previous balance.
 - (4) The telephone number for which the bill is rendered.
 - (5) The total amount due for basic local exchange service and regulated toll service.
 - (6) An itemized statement of all taxes due.
 - (7) The total amount due.
 - (8) The statement that rate schedules for basic local exchange service are available and will be mailed by the provider upon request at no cost to the customer.
 - (9) The address and telephone number of the provider, designating where the customer may initiate an inquiry or informal complaint regarding the bill as rendered or the service provided.

SECTION 2: REGULATIONS, CONT'D.

2.5 Payment Arrangements, Cont'd

2.5.3 Billing and Collection of Charges, Cont'd

- (I) Unless otherwise specified by the Customer, if partial payment of a bill is made, then the Company shall first credit the partial payment to basic local exchange service and regulated toll service.
- (J) Not later than 15 days after the completion of an order for new service or a change in existing service that results in a billing change, the Company shall send to the Residential Customer a written itemized statement of the services ordered, including all associated charges.
- (K) A Residential Customer shall have the right, within 1 billing period of receiving a bill for new services or changed services, to cancel, reduce, or modify a service or a portion of a service without further service charge.

SECTION 2: REGULATIONS, CONT'D.**2.5 Payment Arrangements, Cont'd****2.5.4 Advance Payments**

The Company may require the prepayment of 1 billing period's charges for basic local exchange service as a condition of service. If a Residential Customer's basic local exchange service is subject to usage-sensitive pricing, then the prepayment permitted by this rule shall not be more than the average of charges for similar services purchased in the Residential Customer's exchange during the most recent calendar year for which data are available. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. An advance payment may be required in addition to a deposit.

SECTION 2: REGULATIONS, CONT'D.**2.5 Payment Arrangements, Cont'd****2.5.5 Deposits**

- (A) To safeguard its interests, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges, except as stated in (E) below. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed \$150.00 per access line.
- (B) A deposit may be required in addition to an advance payment.
- (C) When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.
- (D) Simple interest on deposits will accrue at a rate equal to the rate paid on United States savings bonds, series EE.
- (E) No deposit will be charged for lifeline customer that voluntarily elects to receive toll blocking service.
- (F) The Company will not require a cash deposit or other guarantee as a condition of obtaining basic local exchange service, unless the prospective customer refuses to produce identification that can be readily and inexpensively verified or if the prospective customer has a history of payment default within the past 60 months for telecommunication services.
- (G) The Company is not obligated to provide service to a household under any name if an outstanding bill exists at the address and the person responsible for that bill still resides at the address.

SECTION 2: REGULATIONS, CONT'D.**2.5 Payment Arrangements, Cont'd****2.5.6 Discontinuance of Service****Part I – Business Customers**

- (A) Upon nonpayment of any amounts owing to the Company, the Company may, by providing the requisite prior written notice to the Business Customer, discontinue or suspend service without incurring any liability.
- (B) Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 30 days' prior notice in writing to the Business Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- (C) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Business Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Business Customer, may discontinue or suspend service without incurring any liability.
- (D) Upon the Business Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
- (E) Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service to Business Customers without incurring any liability.
- (F) In the event of fraudulent use of the Company's network by Business Customers, the Company will discontinue service without notice and/or seek legal recourse to recover all costs involved in enforcement of this provision.

SECTION 2: REGULATIONS, CONT'D.**2.5 Payment Arrangements, Cont'd.****2.5.6 Discontinuance of Service, cont'd.****Part I – Business Customers, cont'd**

- (G) Upon the Company's discontinuance of service to the Customer under Section 2.5.6(A) or 2.5.6(B), the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges that would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable.

Part II – Residential Customers

- (A) The Company may shut off basic local exchange service to a Residential Customer for one or more of the following reasons:
- (a) Nonpayment of a delinquent account for basic local exchange service;
 - (b) Nonpayment of a delinquent account with a delinquent balance of \$150 or more for basic local exchange service and regulated toll service in the name of the customer;
 - (c) Maintaining a delinquent balance of \$125 or more for three consecutive months for basic local exchange service and regulated toll service;
 - (d) Unauthorized tampering or interference with facilities and equipment owned by a provider of basic local exchange service that are situated on or about the customer's premises.
 - (e) Refusal to grant access at reasonable times to equipment installed upon the premises of the customer for the purpose of inspection, maintenance, or replacement;
 - (f) Misrepresentation of the customer's identity for the purpose of obtaining basic local exchange service.

SECTION 2: REGULATIONS, CONT'D.**2.5 Payment Arrangements, Cont'd.****2.5.6 Discontinuance of Service, cont'd.****Part II – Residential Customers, cont'd****(A) Cont'd**

- (g) A violation of a tariff provision of the provider of basic local exchange service that is on file with or approved by the Michigan Public Service Commission that adversely affects the safety of the customer or other persons or the integrity of the provider's basic local exchange system;
- (h) Any other unauthorized use or interference with basic local exchange service, including improper use of a party line service by denying other customers on the line an equitable proportionate use of the service.

- (B) Notwithstanding any other provision of this tariff, the Company will postpone the shutoff of basic local exchange service and regulated toll service to a Residential Customer for not more than 15 days if the customer produces a physician's certificate stating that the current mental or physical condition of the customer, a member of the customer's family, or another permanent resident of the premises where service is rendered who is suffering from an existing mental illness or medical condition will be endangered by a shutoff of service. The certificate shall identify the mental illness or medical condition of the customer, the member of the customer's family, or other permanent resident of the premises where service is rendered. If the Company is notified telephonically or in writing that a psychiatric or medical emergency exists, then the Company will permit 7 days for the Residential Customer to produce the certificate or notice. The postponement may be extended for 1 additional 15-day period by the renewal and the resubmission of the certificate or notice.

SECTION 2: REGULATIONS, CONT'D.

2.5 Payment Arrangements, Cont'd.

2.5.6 Discontinuance of Service, cont'd.

Part II – Residential Customers, cont'd

- (C) Notice of shutoff of basic local exchange service shall contain all of the following information:
- (a) The name and the billing address of the customer and, to the extent possible, the address of the service, if different;
 - (b) A clear and concise statement of the reason for the proposed shutoff of service;
 - (c) The date after which service will be subject to shutoff without further notice unless the customer takes appropriate action;
 - (d) The right of the customer to file a formal complaint with the commission if the dispute cannot be otherwise resolved and a statement that the customer must pay to the provider of basic local exchange service that portion of the bill for basic local exchange service and regulated toll service that is not in dispute within 3 days of the date that the formal complaint is filed;
 - (e) A statement that service will not be shut off pending the resolution of a formal complaint that is filed and prosecuted in conformity with all applicable statutes, rules, regulations, and orders of the commission; and
 - (f) The telephone number and address of the Company where the customer may make inquiry or enter into a settlement agreement.

SECTION 2: REGULATIONS, CONT'D.

2.5 Payment Arrangements, Cont'd.

2.5.6 Discontinuance of Service, cont'd.

Part II – Residential Customers, cont'd

- (D) The Company will not shutoff service unless written notice is sent, by first-class mail, to the customer or personally served not less than 5 days before the date of the proposed shutoff. If a shutoff of service is sought for nonpayment of a delinquent account, then a notice of shutoff will not be sent before the time the account becomes delinquent. Service of notice by mail is complete upon mailing, unless proven otherwise by the customer. The Company will maintain an accurate record of the date of mailing. The Company is responsible for the accurate and timely notice of shutoff.
- (E) A notice of shutoff of service shall not be issued if a customer has a pending formal complaint before the commission concerning the bill upon which the notice is based.
- (F) Subject to the requirements of these rules, the company may shut off basic local exchange service to a customer on the date specified in the notice of shutoff or within a reasonable time thereafter, but only at times that the Company has personnel available to reconnect service.
- (G) Basic local exchange service shall not be shut off on a day, or a day immediately preceding a day, when the Company's personnel are not available to reconnect service.
- (H) Basic local exchange service shall not be shut off while a complaint related to the reason for the shutoff is pending.

SECTION 2: REGULATIONS, CONT'D.

2.5 Payment Arrangements, Cont'd.

2.5.6 Discontinuance of Service, cont'd.

Part II – Residential Customers, cont'd

- (I) After basic local exchange service has been shut off to a Residential Customer, the Company will restore service promptly, but not later than 1 working day after the customer's request, when the cause for the shutoff of service has been cured or credit arrangements satisfactory to the Company have been made.
- (J) Any payments required for service restoration may be made by the customer in any reasonable manner. Payment by personal check may be refused by the provider if the customer has tendered payment in this manner and the check has been dishonored during the last 3 years, excluding bank error.
- (K) Before restoring service, the Company at its option may require 1 or more of the following: (a) Payment of the total amount due on all of the customer's delinquent and shutoff accounts for basic local exchange service and regulated toll service owed to the provider; (b) An arrangement or settlement agreement requiring the payment of all amounts owed to the provider for basic local exchange service and regulated toll service; (c) Payment of an amount provided by tariff for basic local exchange service restoration; and/or (d) A security deposit or payment guarantee not to exceed \$150 per access line.

SECTION 2: REGULATIONS, CONT'D.**2.5 Payment Arrangements, Cont'd.****2.5.7 Cancellation of Application for Service**

- (A) When a Customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- (B) Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service commenced.
- (C) Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred by the Company, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, maintenance, taxes, and any other costs associated with the special construction or arrangements.
- (D) The special charges described in 2.5.7(A) through 2.5.7(C) will be calculated and applied on a case-by-case basis.

SECTION 2: REGULATIONS, CONT'D.**2.5 Payment Arrangements, Cont'd.****2.5.8 Changes in Service Requested**

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

2.6 Allowances for Interruptions in Service

Interruptions in service that are not caused by the Customer, or during which the Company does not provide a satisfactory replacement service, will be credited to the Customer as set forth in 2.6.1 for the part of the service that the interruption affects.

2.6.1 Credit for Interruptions

- (A) A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this tariff. An interruption period begins from the time the Customer's service is reported or is found to be out of service. An interruption period ends when the service, facility or circuit is operative. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- (B) For calculating credit allowances, every month is considered to have 30 days. A credit allowance for fixed recurring fees only is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

SECTION 2: REGULATIONS, CONT'D.**2.6 Allowances for Interruptions in Service, Cont'd.****2.6.1 Credit for Interruptions, cont'd.**

- (C) A credit allowance will be given for interruptions of 30 minutes or more. Credit allowances shall be calculated as follows:

Interruptions of 24 Hours or Less

<u>Length of Interruption</u>	<u>Interruption Period To Be Credited</u>
Less than 30 minutes	None
30 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

SECTION 2: REGULATIONS, CONT'D.**2.6 Allowances for Interruptions in Service, Cont'd.****2.6.1 Credit for Interruptions, cont'd.**

(C) (Cont'd)

Over 24 Hours. If a Customer's service is reported or is found to be out of service and remains out of service for more than 24 hours, then 1 of the following adjustments shall be made to the Customer's bill in the next billing period in which it is practicable to do so:

- (1) If the duration of the outage is less than 5 days of a month, then the appropriate credit shall be the prorated amount of the customer's monthly service rate.
- (2) If the duration of the outage is 5 days or longer, then the appropriate credit is the credit owed pursuant to 2.6.1(C)(1) of for the first 4 days of the outage plus an additional \$5.00 per day for the fifth day and each subsequent day of the outage, up to the amount of the customer's monthly service rate.
- (3) A credit adjustment will not be made if the outage is caused by the Customer or if a satisfactory replacement Service is provided to the Customer. Should the Customer elect to use an alternative Service provided by the Company during the period that a service is interrupted, the Customer must pay the tariffed rates and charges for the alternative Service.

SECTION 2: REGULATIONS, CONT'D.

2.6 Allowances for Interruptions in Service, Cont'd.

2.6.2 Limitations on Allowances

No credit allowance will be made for:

- (A) interruptions due to the cause of, negligence of, or noncompliance with the provisions of this tariff by, the Customer, authorized user, or joint user;
- (B) interruptions of service during any period in which the Company is not given full and free access by the Customer to its facilities and equipment for the purpose of investigating and correcting interruptions;
- (C) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- (D) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; and
- (E) interruption of service during a time period in which the Company provides a satisfactory replacement service.

SECTION 2: REGULATIONS, CONT'D.

2.6 Allowances for Interruptions in Service, Cont'd.

2.6.3 Cancellation For Service Interruption

Cancellation or termination of service by Business Customers due to service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit that has been subject to the outage or cumulative service credits.

2.7 Restoration of Service

2.7.1 Business Service Restoration

When a Business Customer's Basic Local Exchange Service has been shutoff in accordance with this Tariff, Service will be restored only upon the basis of the Business Customer completing a new application for Service and qualifying for Service as if it were a new Business Customer.

SECTION 2 – REGULATIONS, CONT'D.**2.7 Restoration of Service, cont'd.****2.7.2 Residential Service Restoration**

When a Residential Customer's Basic Local Exchange Service has been shutoff in accordance with this Tariff, the Company will restore Service promptly, but not later than one (1) working day after the Residential Customer's request, after the cause for the shutoff of service has been cured or credit arrangements satisfactory to the Company have been made. Before restoring service, the Company reserves the right to require one or more of the following:

- (1) Payment of the total amount due on all of the Customer's delinquent and shutoff accounts for basic local exchange service and regulated toll service owed to the Company;
- (2) An arrangement or settlement agreement requiring the payment of all amounts owed to the Company for basic local exchange service and regulated toll service;
- (3) Payment of the restoration charge and any applicable installation charges pursuant to Section 4.3.4 of this tariff;
- (4) Payment of an advance payment and/or security deposit pursuant to Section 2.5.4 and 2.5.5 of this tariff.

Any payments required for service restoration may be made by the Customer in any reasonable manner, except that payment by personal check may be refused by the Company if the Customer has tendered payment by a check that had been dishonored during the previous 3 years, excluding bank error.

SECTION 2: REGULATIONS, CONT'D.**2.8 Use of Customer's Service by Others****2.8.1 Joint Use Arrangements**

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the designated Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

2.9 Cancellation of Service

If a Business Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.6.1 above), the Business Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.5.3.

The Business Customer's termination liability for cancellation of service shall be equal to:

- (A) all unpaid Non-Recurring charges reasonably expended by the Company to establish service to the Business Customer; plus
- (B) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Business Customer; plus
- (C) all Recurring Charges specified in the applicable Service Order Tariff incurred prior to disconnection, cancellation or termination; minus
- (D) a reasonable allowance for costs avoided by the Company as a direct result of the Business Customer's cancellation.

SECTION 2: REGULATIONS, CONT'D.**2.10 Transfers and Assignments**

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

- (A) to any subsidiary, parent company or affiliate of the Company; or
- (B) pursuant to any sale or transfer of substantially all the assets of the Company;
or
- (C) pursuant to any financing, merger or reorganization of the Company.

2.11 Notices and Communications

- (A) The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- (B) The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- (C) All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- (D) The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

SECTION 2: REGULATIONS, CONT'D.**2.12 Formal and Informal Procedures**

For Residential Customers, informal complaints will be handled by the Company's customer service department, which will use good faith efforts to informally resolve the dispute. If the Company and the Residential Customer are unable to informally resolve the dispute, the customer may file a formal complaint with the Michigan Public Service Commission.

2.12.1 Alternative Dispute Resolution

The following provisions apply if the formal complaint is for \$1,000 or less or if the customer elects to pursue an alternative means of dispute resolution.

- (A) The customer shall file a formal written complaint with the Michigan Public Service Commission.
- (B) If the customer and the Company cannot agree on an alternative means of dispute resolution within 20 days, they shall participate in a mediation proceeding conducted by administrative law judge or other person designated by the Commission.
- (C) If mediation is utilized, the mediator will provide a recommended settlement to the parties within 45 days after the written complaint was filed.
- (D) Within 7 days after the date of the recommended settlement, each party shall file with the commission a written acceptance or rejection of the recommended settlement. A party's failure to file a timely acceptance or rejection shall be deemed to be a rejection of the recommended settlement.
- (E) If the parties accept the recommended settlement, then the recommendation will be adopted by the Commission as a final order.
- (F) If a party rejects the recommended settlement, then the complaint shall proceed to a contested case hearing before the Commission.

SECTION 2: REGULATIONS, CONT'D.**2.12 Formal and Informal Procedures, cont'd.****2.12.1 Alternative Dispute Resolution, cont'd.**

- (G) If the complaint involves a monetary dispute, the party who rejects the recommended settlement shall pay the opposing party's actual costs of proceeding to a contested case hearing, including attorney fees, unless the final order of the commission is more favorable to the rejecting party than the recommended settlement under this section. A final order is considered more favorable if it differs by 10% or more from the recommended settlement in favor of the rejecting party. If both parties reject the recommended settlement, then each party shall be responsible for its own costs and attorney fees.

2.12.2 Payment of Amount Not In Dispute

- (A) If a customer files a formal complaint with the Commission, then the Company may require the Customer to pay an amount equal to the part of the bill that is not in dispute.
- (B) The amount that is not in dispute shall be mutually determined by the Company and the Customer.
- (C) If the Company and the Customer are unable to mutually determine the amount that is not in dispute, then the Company may require the Customer to pay up to 50% of the amount that is in dispute.
- (D) If the Customer fails to pay to the Company either the amount that is not in dispute or 50% of the amount that is in dispute, then the Company may shut off service consistent with this tariff.
- (E) If the dispute is ultimately resolved in favor of the Customer, in whole or in part, then any excess moneys paid by the Customer shall be refunded promptly, with simple interest paid at the rate paid on United States Savings Bonds, series EE.

SECTION 2: REGULATIONS, CONT'D.**2.13 Customer Access to Information****2.13.1 Publication of Procedures**

- (A) The Company will have a pamphlet available for its customers that, in layman's terms, lists and summarizes the rights and responsibilities of its customers and the Company
- (B) The pamphlet will be displayed prominently and shall be available at all of the Company's office locations that are open to the general public. The pamphlet shall be available upon customer request at no charge.
- (C) The pamphlet shall include all of the following information:
 - (1) Methods for customers to understand and verify the accuracy of billings.
 - (2) Payment standards and procedures.
 - (3) Procedures for shutoff and reconnection of basic local exchange service.
 - (4) Inquiry, service, and complaint procedures.
 - (5) Commission procedures related to customer complaints.
- (D) The information contained in the pamphlet shall be made available by the Company in audio format to customers who have visual impairments at no cost to the customers. The information may be provided through recorded announcements or the physical provision of a recording.

2.13.2 Public Access To Rules And Rates

The Company will keep on file, and provide public access to, a copy of the Michigan Public Service Commission's rules and a schedule of all rates and service charges at all of its offices that are open to the general public. Upon the request of a customer and at no cost to the customer, the Company will provide a customer with 1 copy of the rules and the rate schedules applicable to the customer's usage.

SECTION 2: REGULATIONS, CONT'D.

2.13 Customer Access to Information, cont.

2.13.3 Telephone Directories and Information

The Company will publish, or will arrange by agreement with the incumbent local exchange carrier or other directory provider to publish, on a page preceding the alphabetical listings in its telephone directories, in a prominent manner, and without charge, all of the following information:

- (A) The telephone number and address of the Company where the customer may inquire about telephone service.
- (B) The telephone number and address of the Michigan Public Service Commission where a customer may file a formal complaint regarding a service regulated by the Commission.

SECTION 3: SERVICE OFFERINGS**3.1 General**

The regulations set forth in this section govern the application of rates for services contained in other sections of this tariff.

3.1.1 Application of Business and Residential Rates

- A. The determination as to whether telephone service should be classified as Business or Residential is based on the character of the use to be made of the service. Service is classified as Business service where the use is primarily or substantially of a business, professional, institutional, or otherwise occupational nature. Where the business use, if any, is incidental and where the major use is of a personal or domestic nature at the person's dwelling, service is classified as Residential service.
- B. Business rates apply at the following locations, among others:
1. In offices, stores and factories, and in quarters occupied by clubs, lodges, fraternal societies, schools, colleges, libraries, hospitals, and other business establishments.
 2. In residence locations where the place of residence is in the immediate proximity to a place of business and it is evident that the telephone in the residence is or will be used for business purposes, and in residence locations where an extension is located at a place where business rates would apply.
 3. In the residence of a practicing physician, dentist, veterinary, surgeon, or other medical practitioner who has no service at business rates at another location.
 4. In any residence location where there is substantial business use of the service and the customer has no service at business rates.

SECTION 3: APPLICATION OF RATES, CONT'D.**3.1 General, Cont'd.****3.1.1 Application of Business and Residential Rates, Cont'd.**

C. Residence rates apply at the following locations, among others:

1. In private residences; in the residential portion of hotels, apartment houses, boarding houses, churches, or institutions when the use of the service is confined to the domestic use of the customer and listings of a business nature are not furnished.
2. In the residence of a practicing physician, dentist, veterinarian, surgeon, or other medical practitioner provided that such residence is not a part of an office building and provided the customer has service charged for at business rates another location.

3.2 Charges Based on Duration of Use

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- (A) Calls are measured in durational increments identified for each service. All calls that are fractions of a measurement increment are rounded-up to the next whole unit.
- (B) Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
- (C) Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- (D) Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.

SECTION 3: APPLICATION OF RATES, CONT'D.

3.2 Charges Based on Duration of Use, Cont'd

(E) All times refer to local time.

3.2.1 Applicable Rate Periods

Unless otherwise specified, applicable rate periods are indicated in the chart below:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD						
5:00 PM TO 11:00 PM*	EVENING RATE PERIOD						EVE
11:00 PM TO 8:00 AM*	NIGHT/WEEKEND RATE PERIOD						

* To, but not including

SECTION 3: SERVICE OFFERINGS, CONT'D.

3.3 Rates Based Upon Distance

Where charges for a service are specified based upon distance, the following rules apply:

- 3.3.1** Distance between two points is measured as airline distance between the Rate Centers of the originating and terminating telephone lines. The Rate Center is a set of geographic coordinates, as referenced in National Exchange Carrier Association, Inc. Tariff FCC No. 4, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated 800 or WATS access line), the Company will apply the Rate Center of the Customer's main billing telephone number.

SECTION 3: SERVICE OFFERINGS, CONT'D.**3.4 Calculation of Distance**

Usage charges are based on the airline distance between the serving wire centers associated with the originating and terminating points of the call. The serving wire centers of a call are determined by area code and exchange numbers. All calls are billed from the End User's serving wire center to the terminating point serving wire center.

The distance between the originating point and that of the destination point is calculated by using the "V" and "H" coordinates as defined by NECA Tariff FCC No. 4, in the following manner:

- Step 1: Obtain the "V" and "H" coordinates for the originating point and the destination point.
- Step 2: Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the Difference between the "H" coordinates.
- Step 3: Square the differences obtained in Step 2.
- Step 4: Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5: Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating serving wire centers.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

SECTION 3: SERVICE OFFERINGS, CONT'D.

3.5 Directory Listings

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the incumbent Local Exchange Carrier in the area at no additional charge. For Customers with multiple premises served by the Company, the Company will arrange for a listing of the main billing telephone number at each premise.

SECTION 3: SERVICE OFFERINGS, CONT'D.

3.6 Types of Services Offered

Section 3.7 of the tariff contains a general description of the services offered by the Company and the rates applicable to each service. The Company provides switched, telephonic-quality voice and data transmission services that enable Users to communicate on a real-time basis between points within local calling areas in the State of Michigan, as well as ancillary services that facilitate the use or expand the capabilities of switched communications services. Services may be performed by resale of services provided by other telephone companies.

The services offered are:

Basic Local Exchange Service, consisting of:

- Business Basic Line Service
- Residential Basic Line Service, with choice of calling plans

SECTION 3: SERVICE OFFERINGS, CONT'D.**3.7 Basic Local Exchange Service**

Basic Local Exchange Service provides a Customer with a telephonic connection to, and a unique telephone number on, the Company's switching network which enables the Customer to:

- a) receive calls from other stations on the public switched telephone network;
- b) access the Company's Local Calling Services and other Services as set forth in this tariff;
- c) access interexchange calling services of the Company and of other carriers;
- d) access (at no additional charge) to the Company's operators and business office for service related assistance;
- e) access toll-free telecommunications services such as 800 NPA; and access toll-free emergency services by dialing 0 or 9-1-1 (where available);
- f) access relay services for the hearing and/or speech impaired.

Basic Local Exchange Service can also be used to originate calls to other telephone companies' caller-paid information services (e.g. NPA 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch at no charge upon customer request. Each Basic Local Exchange Service corresponds to one or more telephonic communications channels that can be used to place or receive one call at a time.

Individual line residence and business service is comprised of exchange access lines defined as follows:

Exchange Access Line - The service central office line equipment and all the Company plant facilities up to the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the customer.

SECTION 3: SERVICE OFFERINGS, CONT'D.**3.7 Basic Local Exchange Service, Cont'd.****3.7.1 Business Essential Package**

Business Essential Package provides a customer with all the features of basic local exchange service set forth above, provided over a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Business Essential Package includes unlimited local calling. See Section 4.1 for rates.

3.7.2 Residential Basic Line Service

Residential Basic Line Service provides a residential customer with all of the features of basic local exchange service set forth above, provided over a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic line rates may be charged on any of the following optional rate plans. See Section 4.1 for rates.

A. Unlimited Calling Plan

The monthly rate for the Unlimited Calling Plan entitles the customer to unlimited outgoing calls per month within the local calling area without additional charge beyond the monthly rate per access line. Usage under any optional plans cannot be aggregated with this plan.

B. Limited Calling Plan - Plan 50

With Plan 50, the Customer pays a monthly rate per access line. No additional charge applies for calls within the Local Calling Area up to the 50 call allowance per month. Each call within the Local Calling Area in excess of the 50 call allowance is subject to local call charges. Usage charges are billed on a per call basis, regardless of distance, duration, or time of day.

SECTION 3: SERVICE OFFERINGS, CONT'D.

3.7 Basic Local Exchange Service, Cont'd.

3.7.2 Residential Basic Line Service, Cont'd.

C. Limited Calling Plan - Plan 400

- (1) With Plan 400, the Customer pays a monthly rate per access line. No additional charge applies for calls within the Local Calling Area up to the 400 call allowance per month. Each call within the Local Calling Area in excess of the 400 call allowance is subject to local call charges. Usage charges are billed on a per call basis, regardless of distance, duration, or time of day.

- (2) Upon sufficient notice to the Company, a Customer who is handicapped or is voluntarily providing a service for an organization classified by the Internal Revenue Service as a Section 501(c)(3) or (19) organization, or a congressionally chartered veterans organization, or their duly authorized foundations, is exempt from the 400 call per month limitation and shall not be charged more than the flat rate charged other residential customers for 400 calls.

SECTION 3: SERVICE OFFERINGS, CONT'D.

3.8 Directory Assistance Service

The Company furnishes Directory Assistance Service (“DA”) for the purpose of aiding subscribers in obtaining telephone numbers through arrangements with the incumbent local exchange carrier when a party in Michigan requests assistance in obtaining telephone numbers of subscribers who are located within the same numbering plan area as the number the party is calling from.

In order to make allowance for a reasonable need for numbering plan area DA service, including numbers not in the directory, directory inaccessibility and other conditions, no charge applies for the first three calls for telephone numbers of subscribers who are located within the numbering plan area of the calling party per month per station access line. The allowance is cumulative for all group billed services furnished on the same premises or as part of the same system within an exchange.

Charges for DA are not applicable to inquiries received from public and semipublic telephones, nor from telephone service furnished for the use of handicapped persons.

SECTION 3: SERVICE OFFERINGS, CONT'D.**3.9 IntraLATA Presubscription**1. General

IntraLATA presubscription is a procedure whereby a subscriber designates to the Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per-call basis.

2. Options

Option A: Subscriber may select the Company as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select his/her interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Company or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

SECTION 3: SERVICE OFFERINGS, CONT'D.

3.9 IntraLATA Presubscription (Cont'd)

3. Regulations

Subscribers of record on the effective date of this tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA presubscription.

Subscribers may change their selected option and/or their presubscribed intraLATA toll carrier at any time subject to charges specified in paragraph 5 following.

4. Customer Notices

The Company will notify subscribers of the availability of intraLATA presubscription. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA toll carrier.

SECTION 4: RATES AND CHARGES**4.1 Basic Local Exchange Service**

Service to be provided as defined in Section 3.7 of this tariff. Service charges under Section 4.2 also apply.

Business Essential Package (Local Calling)*

Monthly Rate:	\$39.95
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Residential Basic Local Calling Line Service*

Unlimited Calling Plan

Monthly Rate:	\$59.95
---------------	---------

Calling Plan 50

Monthly Rate:	\$39.95
Per call (after allowance):	\$0.04

Calling Plan 400

Monthly Rate:	\$49.95
Per call (after allowance):	\$0.04

* These rates are for regulated services.

SECTION 4: RATES AND CHARGES**4.2 Service Charges****4.2.1 Service Ordering Charge - Multi Element Charges**

(A) Primary - For connecting new or additional Access lines.

Nonrecurring Charge

Residence, per service order	\$55.00
Business, per service order	\$55.00

(B) Secondary - For moving or changing existing service or adding new or additional service other than Access lines.

Residence, per service order	\$6.95
Business, per service order	\$6.95

(C) Record - For record type orders affecting directory listings.

Residence, per service order	\$6.95
Business, per service order	\$6.95

4.2.2 Access Line Connection Charge

(A) Per Access line or Trunk - Residence

(1) Central Office Work Charge	\$55.00
(2) New Line Connection Charge	\$55.00

(B) Per Access Line or Trunk - Business

(1) Central Office Work Charge	\$55.00
(2) New Line Connection Charge	\$55.00

SECTION 4: RATES AND CHARGES, CONT'D.**4.2 Service Charges, Cont'd.****4.2.3 Restoration Charge****(A) Temporary Suspension at Customer's Request**Nonrecurring Charge**(1) Residence**

Secondary Service Ordering Charge, per Customer request	\$19.95
Charge per Telephone Number Restored	\$33.50

(2) Business

Secondary Service Ordering Charge, per Customer request	\$19.95
Charge per Telephone Number Restored	\$33.50

(B) Nonpayment or Shutoff

In the event service is temporarily interrupted pursuant to Section 2.5.6 of this tariff, such service will be restored upon compliance with all requirements of Section 2.5.6 or, at the discretion of the Company, a substantial portion thereof, and in addition, charges as specified following will be applicable to restore such services.

(1) Residence

Secondary Service Ordering Charge, per req.	\$33.50
Charge per Telephone Number Restored	\$33.50

(2) Business

Secondary Service Ordering Charge, per req.	\$33.50
Charge per Telephone Number Restored	\$33.50

SECTION 4 - RATES AND CHARGES, CONT'D.**4.3 Lifeline Program**

The lifeline program provides assistance for eligible Residential customers. For eligible Residential customers under the age of 65, the assistance available is the greater of \$8.25 per customer per month or 20% of the basic local exchange rate. For eligible customers over the age of 65, the assistance available is the greater of \$8.25 per customer per month or 25% of the basic local exchange rate.

4.3.1 Eligible Customers

Customers are eligible if the Customer's annual income does not exceed 150% of the federal poverty income standards as determined by the United States office of management and budget and as approved by the state treasurer.

4.3.2 Toll Blocking Service

Toll blocking service, by Customer choice, will be offered free of charge to lifeline Customer. Where a Customer voluntarily elects to receive toll blocking service, no deposit may be charged in accordance with Section 2.5.4 of this tariff.

4.3.3 "Link Up"

"Link up" is still offered to eligible Customers which waive the lesser of one-half (1/2) or \$30 of initial connections fees. The portion of connection fees which the lifeline customer must pay may be paid over a one-year period of time without interest charges.

SECTION 4: RATES AND CHARGES, CONT'D.**4.4 Emergency Services**

Allows Customers to reach appropriate emergency services including police, fire and medical services. The 911 Service includes lines and central office features necessary to provide the capability to answer, transfer and dispatch public emergency telephone calls originated by persons within the telephone central office areas arranged for 911 calling. If 911 Service is not available in an area, the Company shall make arrangements for the Customer to reach the appropriate emergency services through dialing "0".

4.5 Telecommunications Relay Service

Telecommunications Relay Service enables hearing-impaired or speech-impaired persons who use a text telephone or similar devices to communicate freely with the hearing population for using the text telephone and vice versa. The Company does not impose any charge to end users for access to Telecommunications Relay Service. However, persons using this Service are liable for applicable per call/increment charges.

4.6 Telephone Directory

For Customers that subscribed to the Company's Basic Local Exchange Service, the Company will provide each Customer annually at no charge one copy of a printed directory listing all telephone Service subscribers, except for unlisted and unpublished numbers, within the Customer's local exchange area. The Company may, at its option, either publish its own directory or provide a copy of one published by the dominant exchange service provider.

SECTION 4: RATES AND CHARGES, CONT'D.**4.7 Call Blocking Service**

Call Blocking Service is a Service which provides Customers with the capability to block originating calls to the 1-900 calling networks or 976 services. When Call Blocking Service is requested, all originating calls to 900 numbers nationwide will be blocked. Calls to a 976 service will also be blocked. Customers with Call Blocking Service attempting to dial a 900 number from a restricted line will reach a Company-provided or DUC-provided intercept announcement. Call Blocking is provided at no charge.

4.8 IntraLATA Presubscriptiona. Application of Rates

There will be no charge for a subscriber's initial intraLATA toll presubscription selection.

New local service subscribers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at the time they place an order with the Company for local exchange service. If the new subscriber is unable to make a selection at that time, the new subscriber will be read a random listing of all available intraLATA toll carriers to aid his/her selection. If the new subscriber is still unable to make a selection at that time, the Company will inform the new subscriber that he/she will be given 90 days in which to inform the Company of an intraLATA toll presubscription carrier at no charge. The new subscriber will also be informed that the Company will assess a charge for any selection made after the 90 day window and that until a selection is made, the subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

SECTION 4: RATES AND CHARGES, CONT'D.**4.8 IntraLATA Presubscription, Cont'd.**a. Application of Rates (cont'd)

New subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new subscriber places an order establishing local exchange service with the Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a subscriber's initial selection for a presubscribed intraLATA toll carrier, an intraLATA presubscription change charge will apply for any change thereafter.

b. IntraLATA Presubscription Change Charge

Per non-residence or residence line, trunk, or port

	<u>Non-recurring Charge</u>
Initial line, trunk, or port	\$7.95
Additional line, trunk, or port	\$7.95

SECTION 4 - RATES AND CHARGES, CONT'D.**4.9 Rates By Individual Contract Basis (ICB)**

In lieu of the rates otherwise set forth in this tariff, rates and charges, including minimum usage, installation, special construction and recurring charges for the Company's services may be established at negotiated rates on an individual contract basis (ICB), taking into account the nature of the facilities and services, the costs of construction and operation, the volume of traffic, the length of service commitment by the Customer, and use of facilities by other customers. Such arrangements shall be considered Special Pricing Arrangements, the terms of which will be set forth in individual Customer contracts. However, unless otherwise specified, the terms, conditions, obligation and regulation set forth in this tariff shall be incorporated into, and become a part of, said contract, and shall be binding on the Company and the Customer. Specialized rates or charges will be made available to similarly situated customers on a non-discriminatory basis.

In addition to any rate or charge established by the Carrier, the Customer will also be responsible for any recurring or non-recurring charges imposed by local exchange telephone companies incurred by or on behalf of the Customer in establishing and maintaining service. Such charges may be billed by the Carrier or directly by the local exchange company, at the Carrier's option.

Upon completion of any contractual arrangements entered into under this section, the Company will file additional tariff sheets as an amendment to this tariff summarizing the services, rates, terms, conditions, and duration of the contract, and will make the contract itself available to the Commission upon the Commission's request. The Company reserves the right to protection from public disclosure of proprietary information contained in such contracts as allowed under law.

SECTION 4: RATES AND CHARGES, CONT'D.

4.10 Promotional Offerings

The Company, from time to time, may make promotional offerings of its services, which may include waiving or reducing the applicable charges for the promoted service. Promotions will be filed as separate tariff sheets under this section 4.12.

All promotions will be limited in duration, and will identify a definite, reasonable time period during which the promotion will be in effect. A promotion may also be limited as to the locations where the offerings are made. A promotion may also, if so designated, provide for its conclusion upon the occurrence of a promotion-related event that is reasonably certain to occur, although the timing may not be certain.

All promotions shall be made available to other carriers for resale, and shall be priced, in conjunction with the entire service offering as a whole, above the Company's total service long run incremental cost.

Promotions will be implemented with at least one day's notice prior to the effective date of each promotion.

SECTION 5: SERVICE AREAS**5.1 Legal Descriptions and Maps**

The Company hereby mirrors the Map and Legal Description listed in the tariff(s) of the Incumbent Local Exchange Carrier, for the exchanges listed below to identify its service territory. Any future modifications to these exchange boundaries or legal descriptions of these boundaries will be automatically mirrored by the Company on a going forward basis. If not mirrored, new detailed maps and legal descriptions on an individual exchange basis will be filed with the MPSC for approval.

Exchange	Incumbent Local Exchange Carrier
Adrian	Verizon North Inc.
Alden	Verizon North Inc.
Allegan	Verizon North Inc.
Alma	Verizon North Inc.
Almont	Verizon North Inc.
Alpena	Verizon North Inc.
Ashley	Verizon North Inc.
Atlanta	Verizon North Inc.
Avoca	Verizon North Inc.
Bancroft	Verizon North Inc.
Bangor	Verizon North Inc.
Barryton	Verizon North Inc.
Bath	Verizon North Inc.
Blissfield	Verizon North Inc.
Breckenridge	Verizon North Inc.
Britton	Verizon North Inc.
Bronson	Verizon North Inc.
Brown City	Verizon North Inc.
Burr Oak	Verizon North Inc.
Capac	Verizon North Inc.
Carson City	Verizon North Inc.
Caseville	Verizon North Inc.
Cass City	Verizon North Inc.
Cassopolis	Verizon North Inc.

SECTION 5: SERVICE AREAS, CONT'D.**5.1 Legal Descriptions and Maps, Cont'd.**

Exchange	Incumbent Local Exchange Carrier
Central Lake	Verizon North Inc.
Centreville	Verizon North Inc.
Clam River	Verizon North Inc.
Clifford	Verizon North Inc.
Clinton	Verizon North Inc.
Coldwater	Verizon North Inc.
Coldwater Lake	Verizon North Inc.
Colon	Verizon North Inc.
Columbiaville	Verizon North Inc.
Conklin	Verizon North Inc.
Constantine	Verizon North Inc.
Coopersville	Verizon North Inc.
Covert	Verizon North Inc.
Davison	Verizon North Inc.
Decatur	Verizon North Inc.
Deckerville	Verizon North Inc.
Dewitt	Verizon North Inc.
Dowagiac	Verizon North Inc.
Dryden	Verizon North Inc.
Dundee	Verizon North Inc.
Durand	Verizon North Inc.
Eastport	Verizon North Inc.
Edmore	Verizon North Inc.
Edwardsburg	Verizon North Inc.
Elkton	Verizon North Inc.
Ellsworth	Verizon North Inc.
Elsie	Verizon North Inc.
Emmet	Verizon North Inc.
Erie	Verizon North Inc.
Fairview	Verizon North Inc.
Fennville	Verizon North Inc.
Fenwick	Verizon North Inc.

SECTION 5: SERVICE AREAS, CONT'D.**5.1 Legal Descriptions and Maps, Cont'd.**

Exchange	Incumbent Local Exchange Carrier
Fowler-Pewamo	Verizon North Inc.
Elkton	Verizon North Inc.
Ellsworth	Verizon North Inc.
Elsie	Verizon North Inc.
Emmet	Verizon North Inc.
Erie	Verizon North Inc.
Fairview	Verizon North Inc.
Fennville	Verizon North Inc.
Fenwick	Verizon North Inc.
Fowler-Pewamo	Verizon North Inc.
Fruitport	Verizon North Inc.
Fairview	Verizon North Inc.
Fennville	Verizon North Inc.
Fenwick	Verizon North Inc.
Fowler-Pewamo	Verizon North Inc.
Fruitport	Verizon North Inc.
Gaines	Verizon North Inc.
Ganges	Verizon North Inc.
Gaylord	Verizon North Inc.
Gobles	Verizon North Inc.
Goodells	Verizon North Inc.
Grand Junction	Verizon North Inc.
Grand Ledge	Verizon North Inc.
Grass Lake	Verizon North Inc.
Grayling	Verizon North Inc.
Hamilton	Verizon North Inc.
Harbor Beach	Verizon North Inc.
Harrisville	Verizon North Inc.
Hart	Verizon North Inc.
Hartford	Verizon North Inc.
Hemlock	Verizon North Inc.
Hesperia	Verizon North Inc.

ISSUED UNDER AUTHORITY OF M.P.S.C. ORDER DATED MARCH 29, 2005, IN CASE NO. U-14330
ISSUED: May 5, 2005

EFFECTIVE: May 6, 2005

ISSUED BY: Jeffrey S. Ansted —President
5703 N. Main Street, Suite B1, Sylvania, Ohio 43560

SECTION 5: SERVICE AREAS, CONT'D.**5.1 Legal Descriptions and Maps, Cont'd.**

Exchange	Incumbent Local Exchange Carrier
Higgins Lakes	Verizon North Inc.
Hillman	Verizon North Inc.
Holton	Verizon North Inc.
Houghton Lake	Verizon North Inc.
Howard City	Verizon North Inc.
Hubbard Lake	Verizon North Inc.
Hubbardston	Verizon North Inc.
Hudson	Verizon North Inc.
Ida	Verizon North Inc.
Imlay City	Verizon North Inc.
Ithaca	Verizon North Inc.
Jedo	Verizon North Inc.
Kingston	Verizon North Inc.
Lachine	Verizon North Inc.
Laingsburg	Verizon North Inc.
Lakeview	Verizon North Inc.
Lawton	Verizon North Inc.
Lewiston	Verizon North Inc.
Lincoln	Verizon North Inc.
Linden	Verizon North Inc.
Long Lake	Verizon North Inc.
Lost Peninsula	Verizon North Inc.
Ludington	Verizon North Inc.
Maple Rapids	Verizon North Inc.
Marcellus	Verizon North Inc.
Mattawan	Verizon North Inc.
Maybee	Verizon North Inc.
McBride	Verizon North Inc.
Memphis	Verizon North Inc.
Mendon	Verizon North Inc.
Merrill	Verizon North Inc.
Metamora	Verizon North Inc.

SECTION 5: SERVICE AREAS, CONT'D.**5.1 Legal Descriptions and Maps, Cont'd.**

Exchange	Incumbent Local Exchange Carrier
Middleton	Verizon North Inc.
Milford-White Lake	Verizon North Inc.
Minden City	Verizon North Inc.
Mio	Verizon North Inc.
Mt. Pleasant	Verizon North Inc.
Muir	Verizon North Inc.
Muskegon	Verizon North Inc.
North Branch	Verizon North Inc.
North Sylvania	Verizon North Inc.
Onaway	Verizon North Inc.
Ortonville	Verizon North Inc.
Ossineke	Verizon North Inc.
Otisville	Verizon North Inc.
Ovid	Verizon North Inc.
Owosso	Verizon North Inc.
Palo	Verizon North Inc.
Paw Paw	Verizon North Inc.
Pentwater	Verizon North Inc.
Pompeii	Verizon North Inc.
Posen	Verizon North Inc.
Quincy	Verizon North Inc.
Rankin	Verizon North Inc.
Ravenna	Verizon North Inc.
Reading	Verizon North Inc.
Remus	Verizon North Inc.
Richmond	Verizon North Inc.
Riverdale	Verizon North Inc.
Rogers City	Verizon North Inc.
Roscommon	Verizon North Inc.
St. Johns	Verizon North Inc.
St. Louis	Verizon North Inc.
Saline	Verizon North Inc.

SECTION 5: SERVICE AREAS, CONT'D.**5.1 Legal Descriptions and Maps, Cont'd.**

Exchange	Incumbent Local Exchange Carrier
Saugatuck	Verizon North Inc.
Schoolcraft	Verizon North Inc.
Shelby	Verizon North Inc.
Shepherd	Verizon North Inc.
Sheridan	Verizon North Inc.
Sidney	Verizon North Inc.
Sister Lakes	Verizon North Inc.
Six Lakes	Verizon North Inc.
Smith Creek	Verizon North Inc.
South Haven	Verizon North Inc.
Stanton	Verizon North Inc.
Stanwood	Verizon North Inc.
Sturgis	Verizon North Inc.
Swartz Creek	Verizon North Inc.
Tecumseh	Verizon North Inc.
Temperance	Verizon North Inc.
Three Rivers	Verizon North Inc.
Tipton	Verizon North Inc.
Torch River Bridge	Verizon North Inc.
Twin Lake	Verizon North Inc.
Union	Verizon North Inc.
Union City	Verizon North Inc.
Vandalia	Verizon North Inc.
Vanderbilt	Verizon North Inc.
Vestaburg	Verizon North Inc.
Weidman	Verizon North Inc.
Whitehall	Verizon North Inc.
White Pigeon	Verizon North Inc.
Williamston	Verizon North Inc.
Woodland	Verizon North Inc.
Yale	Verizon North Inc.

SECTION 5: SERVICE AREAS, CONT'D.**5.1 Legal Descriptions and Maps, Cont'd.**

Exchange	Incumbent Local Exchange Carrier
Addison	Verizon North Systems
Alger	Verizon North Systems
Baroda	Verizon North Systems
Bridgman	Verizon North Systems
Burlington	Verizon North Systems
Fitchburg	Verizon North Systems
Glenn	Verizon North Systems
Gregory	Verizon North Systems
Homer	Verizon North Systems
Lacota	Verizon North Systems
Lambertville	Verizon North Systems
Lawrence	Verizon North Systems
Lupton	Verizon North Systems
Morenci	Verizon North Systems
Munith	Verizon North Systems
Onondaga	Verizon North Systems
Parma	Verizon North Systems
Prescott	Verizon North Systems
Pullman	Verizon North Systems
Rives Junction	Verizon North Systems
Rose City	Verizon North Systems
Sawyer	Verizon North Systems
Sterling	Verizon North Systems
Stockbridge	Verizon North Systems
Tekonsha	Verizon North Systems
Webberville	Verizon North Systems

SECTION 5: SERVICE AREAS, CONT'D.**5.2 Local Calling Areas – Traditional Verizon North Inc. Exchanges**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Adrian	Addison, Adrian, Blissfield, Clayton, Ogden Center, Onsted, Sand Creek, Tecumseh, Tipton
Alden	Alden, Bellaire, Central Lake, Clam River, Eastport, Elk Rapids, Ellsworth, Kalkaska, Mancelona, Torch River Bridge
Allegan	Allegan, Bloomingdale, Fennville, Gobles, Hamilton, Hopkins, Martin, Otsego, Pullman
Alma	Alma, Ithaca, Riverdale, Shepherd, St. Louis
Almont	Almont, Capac, Dryden, Imlay City, Oxford, Romeo
Alpena	Alpena, Hillman, Hubbard Lake, Lachine, Long Lake, Ossineke, Posen
Ashley	Ashley, Elsie, Ithaca, Merrill, Pompeii
Atlanta	Atlanta, Fairview, Gaylord, Hillman, Lewiston, Onaway
Avoca	Avoca, Emmett, Goodells, Jeddo, Port Huron, Yale
Bancroft	Bancroft, Durand, Owosso, Bell Oak, Perry, Byron, Fowlerville
Bangor	Bangor, Bloomingdale, Covert, Grand Junction, Hartford, Lacota, Lawrence, Paw Paw, South Haven
Barryton	Barryton, Chippewa Lake, Ewart Farrell, Mecosta, Remus, Weidman
Bath	Bath, DeWitt, Laingsburg, Lansing, Shaftsbury

SECTION 5: SERVICE AREAS, CONT'D.**5.2 Local Calling Areas – Traditional Verizon North Inc. Exchanges (cont'd)**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Bellaire	Alba, Alden, Bellaire, Central Lake, Clam River, East Jordan, Eastport, Ellsworth, Mancelona, Torch River Bridge
Blissfield	Adrian, Blissfield, Deerfield, Lambertville, North Sylvania, Ogden Center, Petersburg, Tecumseh
Breckenridge	Breckenridge, Ithaca, Merrill, Midland, Mt. Pleasant, St. Louis, Shepherd
Britton	Britton, Deerfield, Dundee, Milan, Saline, Tecumseh
Bronson	Bronson, Burr Oak, Coldwater, Coldwater Lake, Colon, Union City
Brown City	Brown City, Capac, Imlay City, Marlette, North Branch, Peck, Sandusky, Yale
Burr Oak	Bronson, Burr Oak, Colon, Sturgis
Capac	Almont, Armada, Brown City, Capac, Emmett, Imlay City, Memphis, Romeo, Yale
Carson City	Carson City, Crystal, Hubbardston, Ithaca, Middleton, Palo, Riverdale, Vickeryville
Caseville	Bayport, Caseville, Elkton, Kinde, Pigeon, Port Austin
Cass City	Bad Axe, Caro, Cass City, Elkton, Gagetown, Kingston, Marlette, Owendale, Snover, Ubly
Cassopolis	Cassopolis, Dowagiac, Edwardsburg, Marcellus, Niles, Vandalia
Central Lake	Alden, Bellaire, Central Lake, Clam River, East Jordan, Eastport, Elk Rapids, Ellsworth, Torch River Bridge

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SECTION 5: SERVICE AREAS, CONT'D.**5.2 Local Calling Areas – Traditional Verizon North Inc. Exchanges (cont'd)**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Centreville	Centreville, Colon, Constantine, Mendon, Sturgis, Three Rivers
Clam River	Alden, Bellaire, Central Lake, Clam River, Eastport, Elk Rapids, Ellsworth, Torch River Bridge
Clifford	Clifford, Kingston, Marlette, Mayville, North Branch
Clinton	Clinton, Manchester, Saline, Tecumseh, Tipton
Coldwater	Bronson, Coldwater, Coldwater Lake, Litchfield, Quincy, Tekonsha, Union City
Coldwater Lake	Bronson, Coldwater Lake, Coldwater, Montgomery, Quincy
Colon	Athens, Bronson, Burr Oak, Centreville, Colon, Mendon, Sturgis, Union City
Columbiaville	Columbiaville, Davison, Fostoria, Lapeer, Millington, North Branch, Otisville
Conklin	Conklin, Coopersville, Grand Rapids, Marne, Ravenna, Sparta
Constantine	Centreville, Constantine, Sturgis, Three Rivers, Union, White Pigeon, Vandalia
Coopersville	Allendale, Conklin, Coopersville, Fruitport, Grand Haven, Grand Rapids, Marne, Ravenna
Covert	Bangor, Benton Harbor, Coloma, Covert, Hartford, South Haven, Watervliet
Davison	Clio-Mt. Morris, Columbiaville, Davison, Flint, Goodrich, Grand Blanc, Hadley, Lapeer, Otisville

SECTION 5: SERVICE AREAS, CONT'D.**5.2 Local Calling Areas – Traditional Verizon North Inc. Exchanges (cont'd)**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Decatur	Decatur, Dowagiac, Hartford, Lawrence, Lawton, Marcellus, Paw Paw
Deckerville	Carsonville, Deckerville, Minden City, Port Sanilac, Sandusky, Snover, Ubley
DeWitt	Bath, DeWitt, Grand Ledge, Laingsburg, Lansing, St. Johns
Dowagiac	Cassopolis, Decatur, Dowagiac, Eau Claire, Hartford, Lawrence, Marcellus, Niles, Sister Lakes
Dryden	Almont, Dryden, Imlay City, Lapeer, Metamora, Oxford
Dundee	Britton, Deerfield, Dundee, Ida, Maybee, Milan, Petersburg
Durand	Bancroft, Byron, Durand, Gaines, Lennon, Owosso, Swartz Creek
Eastport	Alden, Bellaire, Central Lake, Charlevoix, Clam River, Eastport, Elk Rapids, Ellsworth, Torch River Bridge
Edmore	Blanchard, Edmore, McBride, Six Lakes, Vestaburg, Winn
Edwardsburg	Cassopolis, Edwardsburg, Elkhart IN, Niles, Union, Vandalia
Elkton	Bad Axe, Caseville, Cass City, Elkton, Kinde, Owendale, Pigeon
Ellsworth	Alden, Bellaire, Central Lake, Charlevoix, Clam River, East Jordan, Eastport, Ellsworth, Torch River Bridge
Elsie	Ashley, Chapin, Elsie, Merrill, Ovid, Pompeii, St. Johns
Emmett	Avoca, Capac, Emmett, Goodells, Memphis, Yale

SECTION 5: SERVICE AREAS, CONT'D.**5.2 Local Calling Areas – Traditional Verizon North Inc. Exchanges (cont'd)**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Erie	Erie, Ida, Lambertville, Lost Peninsula, Monroe, Temperance, Toledo OH
Fairview	Atlanta, Fairview, Glennie, Lewiston, Lincoln, Mio
Fennville	Allegan, Fennville, Ganges, Glenn, Hamilton, Pullman, Saugatuck
Fenwick	Belding, Fenwick, Greenville, Orleans, Palo, Sheridan, Vickeryville
Fowler-Pewamo	Fowler-Pewamo, Hubbardston, Maple Rapids, Muir, Portland, St. Johns, Westphalia
Fruitport	Coopersville, Fruitport, Grand Haven, Muskegon, Ravenna
Gaines	Bryon, Durand, Gaines, Lennon, Linden, Rankin, Swartz Creek
Ganges	Fennville, Ganges, Glenn, Saugatuck, Pullman
Gaylord	Alba, Atlanta, Boyne Falls, Chester, Elmira, Gaylord, Grayling, Lakes of the North, Lewiston, Onaway, Vanderbilt
Gobles	Allegan, Bloomingdale, Gobles, Kalamazoo, Mattawan, Otsego, Paw Paw
Goodells	Avoca, Emmett, Goodells, Memphis, Port Huron, Smiths Creek
Grand Junction	Bangor, Bloomingdale, Grand Junction, Lacota, Pullman, South Haven
Grand Ledge	Charlotte, DeWitt, Dimondale, Grand Ledge, Lansing, Mulliken, Portland, Potterville, St. Johns, Westphalia

SECTION 5: SERVICE AREAS, CONT'D.**5.2 Local Calling Areas – Traditional Verizon North Inc. Exchanges (cont'd)**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Grass Lake	Chelsea, Grass Lake, Jackson, Munith, Manchester, Napoleon
Grayling	Chester, Gaylord, Grayling, Higgins Lake, Lakes of the North, Lewiston, Mio, Manistee River, Moorestown, Roscommon
Hamilton	Allegan, Drenthe, Fennville, Hamilton, Holland, Hopkins, Jamestown, Saugatuck, Zeeland
Harbor Beach	Bad Axe, Harbor Beach, Minden City, Port Hope, Ubyly
Harrisville	Harrisville, Lincoln, Oscoda, Ossineke
Hart	Baldwin, Carr, Hart, Hesperia, Pentwater, Scottville, Shelby
Hartford	Bangor, Covert, Decatur, Dowagiac, Hartford, Lawrence, Sister Lakes, Watervliet
Hemlock	Brant, Freeland, Hemlock, Merrill, Midland, Saginaw, St. Charles
Hesperia	Baldwin, Fremont, Hart, Hesperia, Holton, Shelby, White Cloud
Higgins Lake	Grayling, Higgins Lake, Houghton Lake, Moorestown, Roscommon
Hillman	Alpena, Atlanta, Hillman, Lachine, Posen
Holton	Fremont, Grant, Hesperia, Holton, Muskegon, Shelby, Twin Lake, Whitehall
Houghton Lake	Gladwin, Harrison, Higgins Lake, Houghton Lake, Merritt, Moorestown, Roscommon, St. Helen

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SECTION 5: SERVICE AREAS, CONT'D.**5.2 Local Calling Areas – Traditional Verizon North Inc. Exchanges (cont'd)**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Howard City	Amble, Coral, Grant, Howard City, Lakeview, Morley, Newaygo, Sand Lake, Trufant
Hubbard	LakeAlpena, Hubbard Lake, Lachine, Lincoln, Ossineke
Hubbardston	Carson City, Fowler-Pewamo, Hubbardston, Maple Rapids, Middleton, Muir, Palo
Hudson	Addison, Clayton, Hudson, Morenci, Osseo, Prattville, Waldron
Ida	Dundee, Erie, Ida, Lambertville, Maybee, Monroe, Petersburg
Imlay City	Almont, Brown City, Capac, Dryden, Imlay City, Lapeer, North Branch
Ithaca	Alma, Ashley, Breckenridge, Carson City, Ithaca, Merrill, Middleton, Pompeii, Riverdale, St. Louis
Jeddo	Avoca, Crosswell, Jeddo, Lexington, Port Huron, Yale
Kingston	Caro, Cass City, Clifford, Kingston, Marlette, Mayville
Lachine	Alpena, Hillman, Hubbard Lake, Lachine, Posen
Laingsburg	Bath, DeWitt, Laingsburg, Lansing, Ovid, Owosso, Perry, Shaftsbury, St. Johns
Lakeview	Amble, Blanchard, Coral, Howard City, Lakeview, Mecosta, Morley, Six Lakes, Stanwood, Stanton, Trufant
Lawton	Decatur, Kalamazoo, Lawton, Marcellus, Mattawan, Paw Paw, Schoolcraft

SECTION 5: SERVICE AREAS, CONT'D.**5.2 Local Calling Areas – Traditional Verizon North Inc. Exchanges (cont'd)**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Lewiston	Atlanta, Chester, Fairview, Gaylord, Lewiston, Mio, Grayling
Lincoln	Fairview, Glennie, Harrisville, Hubbard Lake, Lincoln, Oscoda, Ossineke
Linden	Byron, Fenton, Flint, Gaines, Howell, Linden, Rankin
Long Lake	Alpena, Long Lake, Posen, Rogers City
Lost Peninsula	Curtis OH, Erie MI, Genoa OH, Holland OH, Lambertville MI, Lost Peninsula MI, Maumee OH, Moline OH, North Sylvania MI, Oregon OH, Perrysburg OH, Richfield Center OH, Stony Ridge OH, Swanton OH, Sylvania OH, Temperance MI, Toledo OH, Waterville OH, Whitehouse OH
Ludington	Freesoil, Ludington, Manistee, Pentwater, Scottville
Maple Rapids	Fowler-Pewamo, Hubbardston, Maple Rapids, Middleton, Pompeii, St. Johns
Marcellus	Cassopolis, Decatur, Dowagiac, Lawton, Marcellus, Schoolcraft, Three Rivers, Vandalia
Mattawan	Gobles, Kalamazoo, Lawton, Mattawan, Paw Paw, Schoolcraft
Maybee	Carleton, Dundee, Ida, Maybee, Milan, Monroe, Willis
McBride	Crystal, Edmore, McBride, Six Lakes, Stanton, Vestaburg
Memphis	Armada, Capac, Emmett, Goodells, Memphis, Richmond, Smiths Creek

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SECTION 5: SERVICE AREAS, CONT'D.**5.2 Local Calling Areas – Traditional Verizon North Inc. Exchanges (cont'd)**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Mendon	Athens, Centreville, Colon, Fulton, Mendon, Three Rivers, Vicksburg
Merrill	Ashley, Brant, Breckenridge, Chapin, Elsie, Hemlock, Ithaca, Merrill, Midland, Saginaw
Metamora	Dryden, Hadley, Lapeer, Metamora, Oxford
Middleton	Carson City, Hubbardston, Ithaca, Maple Rapids, Middleton, Pompeii
Milford-White Lake	Brighton, Clarkston, Commerce, Drayton Plains, Fenton, Hartland, Holly, Milford-White Lake, Pontiac, South Lyon, Walled Lake
Minden	Deckerville, Harbor Beach, Minden City, Ubley
Mio	Fairview, Glennie, Grayling, Lewiston, Mio, Roscommon, Rose City
Mt. Pleasant	Blanchard, Breckenridge, Coleman, Midland, Mt. Pleasant, Rosebush, Shepherd, Weidman, Winn
Muir	Ionia, Fowler-Pewamo, Hubbardston, Muir, Palo, Portland
Muskegon	Fruitport, Grand Haven, Grant, Holton, Muskegon, Ravenna, Twin Lake, Whitehall
North Branch	Brown City, Clifford, Columbiaville, Fostoria, Imlay City, Lapeer, Marlette, Mayville, North Branch

SECTION 5: SERVICE AREAS, CONT'D.**5.2 Local Calling Areas – Traditional Verizon North Inc. Exchanges (cont'd)**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
North Sylvania	Blissfield, Holland OH, Lambertville, Lost Peninsula MI, Maumee OH, North Sylvania MI, Perrysburg OH, Sylvania OH, Toledo OH, Whitehouse OH
Onaway	Atlanta, Cheboygan, Gaylord, Grace Harbor, Indian River, Onaway, Rogers City, Vanderbilt, Wolverine
Ortonville	Clarkston, Goodrich, Hadley, Holly, Ortonville, Oxford, Pontiac
Ossineke	Alpena, Harrisville, Hubbard Lake, Lincoln, Ossineke
Otisville	Columbiaville, Clio-Mt. Morris, Davison, Flint, Millington, Otisville
Ovid	Chapin, Elsie, Laingsburg, Ovid, Owosso, St. Johns
Owosso	Bancroft, Chapin, Chesaning, Durand, Ovid, Owosso, Perry, Lennon, Laingsburg, New Lothrop
Palo	Carson City, Fenwick, Hubbardston, Ionia, Muir, Orleans, Palo, Vickeryville
Paw Paw	Bangor, Bloomingdale, Decatur, Gobles, Kalamazoo, Lawrence, Lawton, Mattawan, Paw Paw
Pentwater	Hart, Ludington, Pentwater, Scottville
Pompeii	Ashley, Elsie, Ithaca, Maple Rapids, Middleton, Pompeii, St. Johns
Posen	Alpena, Hillman, Lachine, Long Lake, Posen, Rogers City

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SECTION 5: SERVICE AREAS, CONT'D.**5.2 Local Calling Areas – Traditional Verizon North Inc. Exchanges (cont'd)**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Quincy	Allen, Coldwater, Coldwater Lake, Litchfield, Montgomery, Reading, Quincy
Rankin	Fenton, Flint, Gaines, Grand Blanc, Linden, Rankin, Swartz Creek
Ravenna	Casnovia, Conlkin, Coopersville, Fruitport, Grand, Muskegon, Ravenna, Sparta
Reading	Allen, Cambria, Camden, Hillsdale, Montgomery, Reading, Quincy
Remus	Barryton, Blanchard, Mecosta, Remus, Weidman
Richmond	Armada, Marine City, Memphis, New Baltimore, New Haven, Richmond, Smiths Creek, St. Clair
Riverdale	Alma, Carson City, Crystal, Ithaca, Riverdale, Shepherd, Vestaburg, Winn
Rogers City	Grace Harbor, Long Lake, Onaway, Posen, Rogers City
Roscommon	Grayling, Higgins Lake, Houghton Lake, Mio, Roscommon, St. Helen
St. Johns	Dewitt, Elsie, Fowler-Pewamo, Grand Ledge, Laingsburg, Maple Rapids, Ovid, Pompeii, St. Johns, Westphalia
Saint Louis	Alma, Breckenridge, Ithaca, Shepherd, St. Louis
Saline	Ann Arbor, Britton, Clinton, Manchester, Milan, Saline, Tecumseh, Ypsilanti

SECTION 5: SERVICE AREAS, CONT'D.**5.2 Local Calling Areas – Traditional Verizon North Inc. Exchanges (cont'd)**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Saugatuck	Fennville, Ganges, Hamilton, Holland, Saugatuck
Schoolcraft	Kalamazoo, Lawton, Marcellus, Mattawan, Schoolcraft, Three Rivers, Vicksburg
Shelby	Hart, Hesperia, Holton, Shelby, Whitehall
Shepherd	Alma, Breckenridge, Mt. Pleasant, Riverdale, Shepherd, St. Louis, Winn
Sheridan	Fenwick, Greenville, Sheridan, Sidney, Stanton, Vickeryville
Sidney	Greenville, Sheridan, Sidney, Stanton
Sister Lakes	Benton Harbor, Dowagiac, Eau Claire, Hartford, Sister Lakes, Watervliet
Six Lakes	Blanchard, Edmore, Lakeview, McBride, Six Lakes, Stanton
Smiths Creek	Goodells, Memphis, Port Huron, Richmond, Smiths Creek, St. Clair
South Haven	Bangor, Covert, Glenn, Grand Junction, Lacota, Pullman, South Haven
Stanton	Crystal, Greenville, Lakeview, McBride, Sheridan, Sidney, Six Lakes, Stanton, Trufant, Vickeryville
Stanwood	Big Rapids, Lakeview, Mecosta, Morley, Stanwood, White Cloud
Sturgis	Burr Oak, Centreville, Colon, Constantine, Sturgis, White Pigeon

SECTION 5: SERVICE AREAS, CONT'D.**5.2 Local Calling Areas – Traditional Verizon North Inc. Exchanges (cont'd)**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Swartz Creek	Durand, Flint, Flushing, Gaines, Lennon, Rankin, Swartz Creek
Tecumseh	Adrian, Blissfield, Britton, Clinton, Deerfield, Saline, Tecumseh, Tipton
Temperance	Erie, Lambertville, Lost Peninsula, Temperance, Toledo OH
Three Rivers	Centreville, Constantine, Marcellus, Mendon, Schoolcraft, Three Rivers, Vandalia, Vicksburg
Tipton	Adrian, Clinton, Brooklyn, Manchester, Onsted, Tecumseh, Tipton
Torch River Bridge	Alden, Bellaire, Central Lake, Clam River, Eastport, Elk Rapids, Ellsworth, Kalkaska, Torch River Bridge, Williamsburg
Twin Lake	Muskegon, Holton, Twin Lake, Whitehall
Union	Constantine, Edwardsburg, Elkhart, IN, Union, Vandalia, White Pigeon
Union City	Athens, Battle Creek, Bronson, Burlington, Coldwater, Colon, Tekonsha, Union City
Vandalia	Cassopolis, Constantine, Edwardsburg, Marcellus, Three Rivers, Union, Vandalia
Vanderbilt	Boyne Falls, Gaylord, Onaway, Wolverine, Vanderbilt
Vestaburg	Crystal, Edmore, McBride, Riverdale, Vestaburg, Winn
Weidman	Barryton, Blanchard, Farwell, Mt. Pleasant, Remus, Rosebush, Weidman

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SECTION 5: SERVICE AREAS, CONT'D.

5.2 Local Calling Areas – Traditional Verizon North Inc. Exchanges (cont'd)

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Whitehall	Muskegon, Holton, Shelby, Twin Lake, Whitehall
White Pigeon	Constantine, Sturgis, Union, White Pigeon
Williamston	Bell Oak, Dansville, Lansing, Mason, Perry, Shaftsburg, Webberville, Williamston
Woodland	Hastings, Lake Odessa, Nashville, Sunfield, Woodland, Vermontville,
Yale	Avoca, Brown City, Capac, Croswell, Emmett, Jeddo, Peck, Yale

SECTION 5 – SERVICE AREAS, CONT'D.**5.3 Local Calling Areas – Traditional Verizon North Systems Exchanges**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Addison	Addison, Adrian, Brooklyn, Bundy Hill, Hudson, Clayton, North Adams, Onsted, Osseo
Alger	Alger, Prescott, Sterling, West Branch
Baroda	Baroda, Berrian Springs, Bridgman, Buchanan, Sawyer, St. Joseph, Galien
Bridgman	Baroda, Bridgman, Sawyer, St. Joseph
Burlington	Battle Creek, Burlington, Marshall, Tekonsha, Union City
Fitchburg	Dansville, Fitchburg, Gregory, Jackson, Leslie, Munnith, Stockbridge
Glenn	Fennville, Ganges, Glenn, Pullman, South Haven
Gregory	Chelsea, Fitchburg, Fowlerville, Gregory, Pinckney, Stockbridge
Homer	Albion, Concord, Homer, Litchfield, Marshall, Texonsha
Lacota	Bangor, Grand Junction, Lacota, Pullman, South Haven
Lambertville	Blissfield, Erie, Ida, Lambertville, Lost Peninsula, North Sylvania, Petersburg, Temperance, Toledo
Lawrence	Bangor, Decatur, Dowagiac, Lawrence, Hartford, Paw Paw
Lupton	Hale, Lupton, Prescott, Rose City, Sixty Lakes, West Branch
Morenci	Clayton, Hudson, Morenci, Sand Creek, Waldron, Chesterfield OH

SECTION 5 – SERVICE AREAS, CONT'D.**5.3 Local Calling Areas – Traditional Verizon North Systems Exchanges (cont'd)**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Munith	Chelsea, Fitchburg, Grass Lake, Jackson, Munith, Stockbridge
Onondaga	Eaton Rapids, Leslie, Mason, Onondaga, Rives Junction, Springport
Parma	Albion, Concord, Jackson, Parma, Rives Junction, Springport
Prescott	Alger, Hale, Lupton, Omer, Prescott, Sterling, Twining, West Branch, Whittemore
Pullman	Allegan, Bloomingdale, Fennville, Ganges, Glenn, Grand Junction, Lacota, Pullman, South Haven
Rives Junction	Jackson, Leslie, Onondaga, Parma, Rives Junction, Springport
Rose City	Lupton, Mio, Rose City, Sixty Lakes, West Branch
Sawyer	Baroda, Bridgman, Galien, New Buffalo, Sawyer, Three Oaks
Sterling	Alger, Omer, Prescott, Standish, Sterling
Stockbridge	Chelsea, Dansville, Fitchburg, Fowlerville, Gregory, Munith, Stockbridge, Webberville
Tekonsha	Burlington, Coldwater, Homer, Litchfield, Marshall, Tekonsha, Union City
Webberville	Bell Oak, Dansville, Fowlerville, Stockbridge, Webberville, Williamston

SECTION 5: SERVICE AREAS, CONT'D.**5.4 List of Cities, Villages, and Townships**

The following list of exchanges and zones shows, by County, the incorporated cities, villages and townships which are wholly or partly within the assigned area of each exchange or zone. (Villages are indicated by "Vill" and Townships are indicated by "Twp." In Section 5.4.3, cities and villages are combined as "City/Vill.")

5.4.1 Traditional Verizon North Inc. ExchangesADRIAN EXCHANGE

Lenawee County

City Adrian
Twp Adrian
Twp Dover
Twp Madison
Twp Palmyra
Twp Raisin
Twp Rome

ALDEN EXCHANGE

Antrim County

Twp Custer
Twp Helena

Kalkaska County

Twp Clearwater
Twp Rapid River

ALLEGAN EXCHANGE

Allegan County

City Allegan
Twp Allegan
Twp Cheshire
Twp Clyde
Twp Heath
Twp Manlius
Twp Monterey
Twp Otsego
Twp Trowbridge
Twp Valley
Twp Watson

Van Buren County

Twp Bloomingdale
Twp Pine Grove

ALMA EXCHANGE

Gratiot County

City Alma
Twp Arcada
Twp Bethany
Twp Emerson
Twp Pine River
Twp Seville
Twp Sumner

SECTION 5: SERVICE AREAS, CONT'D.**5.4 List of Cities, Villages, and Townships (cont'd)****5.4.1 Traditional Verizon North Inc. Exchanges (cont'd)**ALMONT EXCHANGE

Gratiot County
 Vill Almont
 Twp Almont
 Macomb County
 Twp Armada
 Twp Bruce
 St Clair County
 Twp Berlin

ALPENA EXCHANGE

Alpena County
 City Alpena
 Twp Alpena
 Twp Long Rapids
 Twp Maple Ridge
 Twp Wilson

ASHLEY EXCHANGE

Gratiot County
 Vill Ashley
 Twp Elba
 Twp Hamilton
 Twp North Star
 Twp Washington

ATLANTA EXCHANGE

Montmorency County
 Twp Albert
 Twp Avery
 Twp Briley
 Twp Hillman
 Twp Loud
 Twp Montmorency
 Twp Rust
 Twp Vienna

AVOCA EXCHANGE

St. Clair County
 Twp Clyde
 Twp Grant
 Twp Greenwood
 Twp Kenockee

BANCROFT EXCHANGE

Shiawassee County
 Vill Bancroft
 Twp Antrim
 Twp Burns
 Twp Shiawassee
 Twp Vernon

SECTION 5: SERVICE AREAS, CONT'D.**5.4 List of Cities, Villages, and Townships (cont'd)****5.4.1 Traditional Verizon North Inc. Exchanges (cont'd)**BANGOR EXCHANGE

Van Buren County
 City Bangor
 Vill Breedsville
 Twp Arlington
 Twp Bangor
 Twp Columbia
 Twp Geneva

BARRYTON EXCHANGE

Mecosta County
 Vill Barryton
 Twp Chippewa
 Twp Fork
 Twp Martiny
 Twp Sheridan
 Isabella County
 Twp Coldwater
 Twp Sherman
 Osceola County
 Twp Orient

BATH EXCHANGE

Clinton County
 Twp Bath
 Twp DeWitt
 Twp Victor

BELLAIRE EXCHANGE

Antrim County
 Vill Bellaire
 Twp Custer
 Twp Echo
 Twp Forest Home
 Twp Kearney

BLISSFIELD EXCHANGE

Lenawee County
 Vill Blissfield
 Twp Blissfield
 Twp Deerfield
 Twp Ogden
 Twp Palmyra
 Twp Riga
 Monroe County
 Twp Whiteford

BRECKENRIDGE EXCHANGE

Gratiot County
 Vill Breckenridge
 Twp Bethany
 Twp Emerson
 Twp Lafayette
 Twp Wheeler
 Midland County
 Twp Greendale
 Twp Jasper
 Twp Lee
 Twp Porter

SECTION 5: SERVICE AREAS, CONT'D.**5.4 List of Cities, Villages, and Townships (cont'd)****5.4.1 Traditional Verizon North Inc. Exchanges (cont'd)**BRITTON EXCHANGE

Lenawee County
 Vill Britton
 Twp Macon
 Twp Ridgeway
 Monroe County
 Twp Dundee
 Twp Milan
 Washtenaw County
 Twp Saline

BRONSON EXCHANGE

Branch County
 City Bronson
 Twp Batavia
 Twp Bethel
 Twp Bronson
 Twp Gilead
 Twp Matteson
 Twp Noble

BROWN CITY EXCHANGE

Sanilac County
 City Brown City
 Twp Flynn
 Twp Maple Valley
 Lapeer County
 Twp Burnside
 Twp Goodland
 St. Clair County
 Twp Lynn

BURR OAK EXCHANGE

St. Joseph County
 Vill Burr Oak
 Twp Burr Oak
 Twp Colon
 Twp Fawn River
 Branch County
 Twp Bronson
 Twp Matteson
 Twp Noble

CAPAC EXCHANGE

St. Clair County
 Twp Capac
 Twp Berlin
 Twp Brockway
 Twp Emmett
 Twp Lynn
 Twp Mussey
 Twp Riley

CARSON CITY EXCHANGE

Montcalm County
 City Carson City
 Twp Bloomer
 Twp Crystal
 Gratiot County
 Twp New Haven
 Twp North Shade
 Clinton County
 Twp Lebanon
 Ionia County
 Twp North Plains

SECTION 5: SERVICE AREAS, CONT'D.**5.4 List of Cities, Villages, and Townships (cont'd)****5.4.1 Traditional Verizon North Inc. Exchanges (cont'd)**CASEVILLE EXCHANGE

Huron County
 Vill Caseville
 Twp Caseville
 Twp Chandler
 Twp Lake
 Twp McKinley

CASS CITY EXCHANGE

Tuscola County
 Twp Cass City
 Twp Eklund
 Twp Ellington
 Twp Elmwood
 Twp Kingston
 Twp Novesta
 Twp Wells
 Sanilac County
 Twp Evergreen
 Twp Greenleaf
 Twp Lamotte

Huron County
 Twp Grant
 Twp Sheridan

CASSOPOLIS EXCHANGE

Cass County
 Vill Cassopolis
 Twp Calvin
 Twp Howard
 Twp Jefferson
 Twp LaGrange
 Twp Penn
 Twp Pokagon
 Twp Volinia

CENTRAL LAKE EXCHANGE

Antrim County
 Vill Central Lake
 Twp Banks
 Twp Central Lake
 Twp Echo
 Twp Forest Home
 Twp Jordan
 Charlevoix County
 Twp South Arm

CENTREVILLE EXCHANGE

St. Joseph County
 Vill Centreville
 Twp Florence
 Twp Lockport
 Twp Nottawa
 Twp Sherman

SECTION 5: SERVICE AREAS, CONT'D.**5.4 List of Cities, Villages, and Townships (cont'd)****5.4.1 Traditional Verizon North Inc. Exchanges (cont'd)**CLAM RIVER EXCHANGE

Antrim County
 Twp Forest Home
 Twp Helena
 Twp Custer

CLIFFORD EXCHANGE

Lapeer County
 Vill Clifford
 Twp Burlington
 Twp Burnside
 Twp Rich

Tuscola County

Twp Dayton
 Twp Koylton

Sanilac County

Twp Marietta

CLINTON EXCHANGE

Lenawee County
 Vill Clinton
 Twp Clinton
 Twp Franklin

Washtenaw County

Twp Bridgewater
 Twp Manchester

COLDWATER EXCHANGE

Branch County
 Vill Coldwater
 Twp Algansee
 Twp Batavia
 Twp Bethel
 Twp Butler
 Twp Coldwater
 Twp Girard
 Twp Ovid
 Twp Quincy
 Twp Union

COLDWATER LAKE EXCHANGE

Branch County
 Twp Algansee
 Twp Bethel
 Twp California
 Twp Gilead
 Twp Kinderhook
 Twp Ovid

COLON EXCHANGE

St. Joseph County
 Vill Colon
 Twp Colon
 Twp Leonidas
 Twp Nottawa

Branch County
 Twp Matteson
 Twp Sherwood

SECTION 5: SERVICE AREAS, CONT'D.**5.4 List of Cities, Villages, and Townships (cont'd)****5.4.1 Traditional Verizon North Inc. Exchanges (cont'd)**COLUMBIAVILLE EXCHANGE

Lapeer County
 Vill Columbiaville
 Vill Otter Lake
 Twp Deerfield
 Twp Marathon
 Twp Oregon
 Genesee County
 Vill Otter Lake
 Twp Forest
 Twp Richfield

CONKLIN EXCHANGE

Ottawa County
 Twp Chester
 Twp Polkton
 Twp Wright
 Muskegon County
 Twp Ravenna

CONSTANTINE EXCHANGE

St. Joseph County
 Vill Constantine
 Twp Constantine
 Twp Florence
 Twp White Pigeon
 Cass County
 Twp Porter

COOPERSVILLE EXCHANGE

Ottawa County
 City Coopersville
 Twp Crockery
 Twp Polkton
 Twp Tallmadge
 Twp Wright
 Muskegon County
 Twp Ravenna
 Twp Sullivan

COVERT EXCHANGE

Van Buren County
 Twp Bangor
 Twp Covert

DAVISON EXCHANGE

Genesee County
 City Davison
 Twp Davison
 Twp Richfield
 Lapeer County
 Twp Elba

SECTION 5: SERVICE AREAS, CONT'D.**5.4 List of Cities, Villages, and Townships (cont'd)****5.4.1 Traditional Verizon North Inc. Exchanges (cont'd)**DECATUR EXCHANGE

Van Buren County

Vill Decatur
Twp Decatur
Twp Hamilton
Twp Lawrence
Twp Paw Paw
Twp Porter

Cass County

Twp Volina
Twp Wayne

DECKERVILLE EXCHANGE

Sanilac County

Vill Deckerville
Twp Bridgehampton
Twp Custer
Twp Custer
Twp Delaware
Twp Forester
Twp Marion
Twp Minden
Twp Wheatland

DEWITT EXCHANGE

Clinton County

City DeWitt
Twp DeWitt
Twp Olive
Twp Riley
Twp Watertown

DOWAGIAC EXCHANGE

Cass County

City Dowagiac
Twp LaGrange
Twp Pokagon
Twp Silver Creek
Twp Volinia
Twp Wayne

Berrien County

Twp Berrien
Twp Pipestone

Van Buren County

Twp Hamilton
Twp Keeler

DRYDEN EXCHANGE

Lapeer County

Vill Dryden
Twp Almont
Twp Attica
Twp Dryden

DUNDEE EXCHANGE

Monroe County

Vill Dundee
Twp Dundee
Twp Milan
Twp London
Twp Raisinville

SECTION 5: SERVICE AREAS, CONT'D.**5.4 List of Cities, Villages, and Townships (cont'd)****5.4.1 Traditional Verizon North Inc. Exchanges (cont'd)**DURAND EXCHANGE

Shiawassee County
 City Durand
 Vill Vernon
 Twp Burns
 Twp Shiawassee
 Twp Venice
 Twp Vernon
 Genesee County
 Twp Gaines

EASTPORT EXCHANGE

Antrim County
 Twp Banks
 Twp Central Lake
 Twp Torch Lake

EDMORE EXCHANGE

Montcalm County
 Vill Edmore
 Twp Belvidere
 Twp Day
 Twp Douglass
 Twp Ferris
 Twp Home
 Twp Richland
 Isabella County
 Twp Fremont

EDWARDSBURG EXCHANGE

Cass County
 Vill Edwardsburg
 Twp Calvin
 Twp Howard
 Twp Jefferson
 Twp Mason
 Twp Milton
 Twp Ontwa

ELKTON EXCHANGE

Huron County
 Vill Elkton
 Twp Chandler

ELLSWORTH EXCHANGE

Antrim County
 Vill Ellsworth
 Twp Banks

ELSIE EXCHANGE

Clinton County
 Vill Elsie
 Twp Duplain
 Twp Greenbush
 Gratiot County
 Twp Elba
 Twp Hamilton
 Twp Washington
 Shiawassee County
 Twp Fairfield
 Saginaw County
 Twp Chapin
 Twp Marion

SECTION 5: SERVICE AREAS, CONT'D.**5.4 List of Cities, Villages, and Townships (cont'd)****5.4.1 Traditional Verizon North Inc. Exchanges (cont'd)**EMMETT EXCHANGE

St. Clair County

Vill	Emmett
Twp	Emmett
Twp	Kenockee
Twp	Riley
Twp	Wales

ERIE EXCHANGE

Monroe County

City	Luna Pier
Twp	Forest
Twp	Richfield

FAIRVIEW EXCHANGE

Oscoda County

Twp	Clinton
Twp	Comins
Twp	Elmer
Twp	Mentor

Montmorency County

Twp	Loud
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Alcona County

Twp	Mitchell
Twp	Millen
Twp	Caledonia

FENNVILLE EXCHANGE

Allegan County

City	Fennville
Twp	Clyde
Twp	Ganges
Twp	Manlius
Twp	Saugatuck

FENWICK EXCHANGE

Montcalm County

Twp	Bushnell
Twp	Fairplain

FOWLER-PEWAMO EXCHANGE

Clinton County

Vill	Fowler
Twp	Bengal
Twp	Dallas
Twp	Essex
Twp	Lebanon
Twp	Riley

Ionia County

Vill	Pewamo
Twp	Lyons
Twp	North Plains

FRUITPORT EXCHANGE

Muskegon County

Vill	Fruitport
Twp	Fruitport
Twp	Sullivan

SECTION 5: SERVICE AREAS, CONT'D.**5.4 List of Cities, Villages, and Townships (cont'd)****5.4.1 Traditional Verizon North Inc. Exchanges (cont'd)**GAINES EXCHANGE

Genesee County
 Vill Gaines
 Twp Argentine
 Twp Gaines
 Shiawasee County
 Twp Burns
 Twp Vernon

GANGES EXCHANGE

Allegan County
 Twp Ganges
 Twp Saugatuck

GAYLORD EXCHANGE

Otsego County
 City Gaylord
 Twp Bagley
 Twp Charlton
 Twp Chester
 Twp Dover
 Twp Elmira
 Twp Hayes
 Twp Livingston
 Twp Otsego Lake
 Montmorency County
 Twp Vienna
 Twp Montmorency
 Crawford County
 Twp Maple Forest

GOBLES EXCHANGE

Van Buren County
 City Gobles
 Twp Almena
 Twp Bloomingdale
 Twp Pine Grove
 Twp Waverly

GOODELLS EXCHANGE

St. Clair County
 Twp Clyde
 Twp Kanochee
 Twp Kimball
 Twp Wales

GRAND JUNCTION EXCHANGE

Van Buren County
 Twp Columbia
 Twp Geneva
 Allegan County
 Twp Lee

SECTION 5: SERVICE AREAS, CONT'D.**5.4 List of Cities, Villages, and Townships (cont'd)****5.4.1 Traditional Verizon North Inc. Exchanges (cont'd)**GRAND LEDGE EXCHANGE

Eaton County

City Grand Ledge
Twp Benton
Twp Delta
Twp Oneida
Twp Roxand
Twp Windsor

Clinton County

Vill Eagle
Twp Eagle
Twp Riley
Twp Watertown
Twp Westphalia

Ionia County

Twp Danby

GRASS LAKE EXCHANGE

Jackson County

Vill Grass Lake
Twp Grass Lake
Twp Leoni
Twp Napoleon
Twp Waterloo

Washtenaw County

Twp Sharon

GRAYLING EXCHANGE

Crawford County

City Grayling
Twp Beaver Creek
Twp Frederic
Twp Grayling
Twp Lovelis
Twp Maple Forest
Twp South Branch

Kalkaska County

Twp Bear Lake
Twp Blue Lake

HAMILTON EXCHANGE

Allegan County

Twp Heath
Twp Fillmore
Twp Lake Town
Twp Manlius
Twp Overisel
Twp Salem
Twp Saugatuck

HARBOR BEACH EXCHANGE

Huron County

City Harbor Beach
Twp Bloomfield
Twp Paris
Twp Rubicon
Twp Sand Beach
Twp Sherman
Twp Sigel

SECTION 5: SERVICE AREAS, CONT'D.**5.4 List of Cities, Villages, and Townships (cont'd)****5.4.1 Traditional Verizon North Inc. Exchanges (cont'd)**HARRISVILLE EXCHANGE

Alcona County
 City Harrisville
 Twp Alcona
 Twp Greenbush
 Twp Harrisville
 Twp Haynes

HART EXCHANGE

Oceana County
 Vill Walkerville
 City Hart
 Twp Benona
 Twp Colfax
 Twp Crystal
 Twp Elbridge
 Twp Ferry
 Twp Golden
 Twp Hart
 Twp Leavitt
 Twp Pentwater
 Twp Shelby
 Twp Weare
 Newaygo County
 Twp Beaver
 Twp Troy

HARTFORD EXCHANGE

Van Buren County
 City Hartford
 Twp Bangor
 Twp Covert
 Twp Hartford
 Twp Keeler
 Twp Lawrence

HEMLOCK EXCHANGE

Saginaw County
 Twp Fremont
 Twp Richland
 Twp Swan Creek
 Twp Thomas
 Midland County
 Twp Ingersoll

HESPERIA EXCHANGE

Oceana County
 Vill Hesperia
 Twp Elbridge
 Twp Ferry
 Twp Greenwood
 Twp Leavitt
 Twp Newfield
 Twp Otto
 Newaygo County
 Twp Beaver
 Twp Dayton
 Twp Denver

SECTION 5: SERVICE AREAS, CONT'D.**5.4 List of Cities, Villages, and Townships (cont'd)****5.4.1 Traditional Verizon North Inc. Exchanges (cont'd)**HIGGINS LAKE EXCHANGE

Crawford County
 Beaver Creek
 Roscommon County
 Twp Gerrish
 Twp Lyon
 Twp Markey
 Twp Lake

HILLMAN EXCHANGE

Montmorency County
 Vill Hillman
 Twp Hillman
 Twp Montmorency
 Twp Rust
 Alpena County
 Twp Green
 Twp Wellington

HOLTON EXCHANGE

Muskegon County
 Twp Cedar Creek
 Twp Holton
 Oceana County
 Twp Greenwood
 Twp Otto
 Newaygo County
 Twp Bridgeton
 Twp Sheridan

HOUGHTON LAKE EXCHANGE

Roscommon County
 Twp Denton
 Twp Lake
 Twp Markey
 Twp Roscommon
 Twp Backus
 Twp Higgins
 Twp Nester

HOWARD CITY EXCHANGE

Montcalm County
 Vill Howard City
 Twp Maple Valley
 Twp Pierson
 Twp Reynold
 Twp Winfield
 Newaygo County
 Twp Croton
 Twp Ensley

HUBBARD LAKE EXCHANGE

Alcona County
 Twp Alcona
 Twp Caledonia
 Twp Hawes
 Alpena County
 Twp Alpena
 Twp Green
 Twp Ossineke
 Twp Sanborn
 Twp Wilson

SECTION 5: SERVICE AREAS, CONT'D.**5.4 List of Cities, Villages, and Townships (cont'd)****5.4.1 Traditional Verizon North Inc. Exchanges (cont'd)**HUBBARDSTON EXCHANGE

Ionia County
 Vill Hubbardston
 Twp North Plains
 Clinton County
 Twp Lebanon
 Gratiot County
 Twp North Shade

HUDSON EXCHANGE

Lenawee County
 City Hudson
 Twp Hudson
 Twp Medina
 Hillsdale County
 Twp Pittsford
 Twp Wright

IDA EXCHANGE

Monroe County
 Twp Dundee
 Twp Ida
 Twp LaSalle
 Twp Raisinville

IMLAY CITY EXCHANGE

Lapeer County
 City Imlay City
 Twp Arcadia
 Twp Attica
 Twp Burnside
 Twp Goodland
 Twp Imlay

ITHACA EXCHANGE

Gratiot County
 City Ithaca
 Twp Arcada
 Twp Emerson
 Twp Fulton
 Twp Hamilton
 Twp Lafayette
 Twp Newark
 Twp New Haven
 Twp North Star
 Twp Sumner
 Saginaw County
 Twp Lakefield
 Twp Marion

JEDDO EXCHANGE

St. Clair County
 Twp Burtchville
 Twp Grant
 Twp Greenwood
 Sanilac County
 Twp Fremont
 Twp Worth

KINGSTON EXCHANGE

Tuscola County
 Vill Kingston
 Twp Dayton
 Twp Kintston
 Twp Koylton
 Twp Wells

SECTION 5: SERVICE AREAS, CONT'D.**5.4 List of Cities, Villages, and Townships (cont'd)****5.4.1 Traditional Verizon North Inc. Exchanges (cont'd)**LACHINE EXCHANGE

Alpena County

Twp Green
 Twp Long Rapids
 Twp Maple Rapids
 Twp Ossineke
 Twp Wellington
 Twp Wilson

LAINGSBURG EXCHANGE

Shiawassee County

Twp Laingsburg
 Twp Bennington
 Twp Sciota
 Twp Woodhull

Clinton County

Twp Bath
 Twp Olive
 Twp Victor
 Two Ovid

LAKEVIEW EXCHANGE

Montcalm County

Vill Lakeview
 Twp Belvidere
 Twp Cato
 Twp Maple Valley
 Twp Pine
 Twp Winfield

Mecosta County

Twp Deerfield
 Twp Hinton
 Twp Millbrook

LAWTON EXCHANGE

Van Buren County

Vill Lawton
 Twp Antwerp
 Twp Decatur
 Twp Porter

Kalamazoo County

Twp Prairie-Ronde

LEWISTON EXCHANGE

Montmorency County

Twp Albert
 Twp Vienna

Oscoda County

Twp Clinton

Twp Elmer

Twp Greenwood

Otsego County

Twp Charlton

Crawford County

Twp Lovells

SECTION 5: SERVICE AREAS, CONT'D.**5.4 List of Cities, Villages, and Townships (cont'd)****5.4.1 Traditional Verizon North Inc. Exchanges (cont'd)**LINCOLN EXCHANGE

Alcona County
 Vill Lincoln
 Twp Alcona
 Twp Greenbush
 Twp Gustin
 Twp Harrisville
 Twp Hawes
 Twp Haynes
 Twp Mikado
 Twp Millen
 Twp Mitchell

LINDEN EXCHANGE

Genesee County
 Vill Linden
 Twp Argentine
 Twp Fenton
 Twp Gaines
 Twp Mundy
 Livingston County
 Twp Deefield
 Twp Tyrone

LONG LAKE EXCHANGE

Alpena County
 Twp Alpena
 Twp Maple Ridge
 Presque Isle County
 Twp Krakow
 Twp Presque Isle

LOST PENINSULA EXCHANGE

Monroe County
 Twp Erie

LUDINGTON EXCHANGE

Mason County
 City Ludington
 Twp Amber
 Twp Hamlin
 Twp Pere Marquette
 Twp Riverton
 Twp Summit
 Twp Victory

MAPLE RAPIDS EXCHANGE

Clinton County
 Vill Maple Rapids
 Twp Essex
 Twp Greenbush
 Twp Lebanon
 Gratiot County
 Twp Fulton
 Twp North Shade

SECTION 5: SERVICE AREAS, CONT'D.**5.4 List of Cities, Villages, and Townships (cont'd)****5.4.1 Traditional Verizon North Inc. Exchanges (cont'd)**MARCELLUS EXCHANGE

Cass County

Vill Marcellus

Twp Marcellus

Twp Newburg

Twp Penn

Twp Volinia

Kalamazoo County

Twp Prairie Ronde

St. Joseph County

Twp Flowerfield

Van Buren County

Twp Porter

MATTAWAN EXCHANGE

Van Buren County

Vill Mattawan

Twp Almena

Twp Antwerp

Kalamazoo County

Twp Texas

MAYBEE EXCHANGE

Monroe County

Vill Maybee

Twp Exeter

Twp London

Twp Raisinville

Wayne County

Twp Sumpter

Washtenaw County

Twp Augusta

MCBRIDE EXCHANGE

Montcalm County

Vill McBride

Twp Day

Twp Douglass

Twp Ferris

MEMPHIS EXCHANGE

St. Clair County

City Memphis

Twp Columbus

Twp Riley

Twp Wales

Macomb County

Twp Richmond

MENDON EXCHANGE

St. Joseph County

Vill Mendon

Twp Leonidas

Twp Mendon

Twp Nottawa

Twp Park

Kalamazoo County

Twp Brady

Twp Wakeshma

SECTION 5: SERVICE AREAS, CONT'D.**5.4 List of Cities, Villages, and Townships (cont'd)****5.4.1 Traditional Verizon North Inc. Exchanges (cont'd)**MERRILL EXCHANGE

Saginaw County

Vill Merrill
Twp Jonesfield
Twp Lakefield
Twp Marion

Gratiot County

Twp Hamilton
Twp Lafayette
Twp Wheeler

Midland County

Twp Mount Haley
Twp Porter

METAMORA EXCHANGE

Lapeer County

Vill Metamora
Twp Dryden
Twp Metamora

MIDDLETON EXCHANGE

Gratiot County

Vill Perrinton
Twp Fulton
Twp New Haven
Twp Newark
Twp North Shade

MILFORD-WHITE EXCHANGE

Oakland County

Vill Milford
Twp Commerce
Twp Highland
Twp Milford
Twp Rose
Twp White Lake

Livingston County

Twp Brighton
Twp Hartland

MINDEN CITY EXCHANGE

Sanilac County

Vill Forestville
Twp Minden
Twp Delaware

Huron County

Twp Paris
Twp Sherman

MIO EXCHANGE

Otsego County

Twp Big Creek
Twp Comins
Twp Elmer
Twp Greenwood
Twp Mentor

SECTION 5: SERVICE AREAS, CONT'D.**5.4 List of Cities, Villages, and Townships (cont'd)****5.4.1 Traditional Verizon North Inc. Exchanges (cont'd)**MT PLEASANT EXCHANGE

Isabella County

City Mt. Pleasant
 Twp Chippewa
 Twp Deerfield
 Twp Denver
 Twp Isabella
 Twp Lincoln
 Twp Union

Midland County

Twp Greendale
 Twp Lee

MUIR EXCHANGE

Ionia County

Vill Lyons
 Vill Muir
 Twp Ionia
 Twp Lyons
 Twp North Plains
 Twp Ronald

MUSKEGON EXCHANGE

Muskegon County

City Muskegon
 City Muskegon Heights
 City North Muskegon
 City Norton Shores
 City Roosevelt Park
 Twp Cedar Creek
 Twp Dalton
 Twp Egelston
 Twp Fruitland
 Twp Fruitport
 Twp Laketon
 Twp Muskegon
 Twp Sullivan

Ottawa County

Twp Spring Lake

NORTH BRANCH EXCHANGE

Lapeer County

Vill North Branch
 Twp Arcadia
 Twp Burlington
 Twp Burnside
 Twp Deerfield
 Twp North Branch
 Twp Rich

SECTION 5: SERVICE AREAS, CONT'D.**5.4 List of Cities, Villages, and Townships (cont'd)****5.4.1 Traditional Verizon North Inc. Exchanges (cont'd)**ONAWAY EXCHANGE

Presque Isle County

City Onaway
 Vill Millersburg
 Twp Allis
 Twp Bearinger
 Twp Bismarck
 Twp Case
 Twp Moltke
 Twp North Allis
 Twp Oqueoc
 Twp Rogers

Cheboygan County

Twp Aloha
 Twp Forest
 Twp Grant
 Twp Koehler
 Twp Nunda
 Twp Walker
 Twp Waverly

Montmorency County

Twp Montmorency

ORTONVILLE EXCHANGE

Oakland County

Vill Ortonville
 Twp Brandon
 Twp Groveland

Genesee County

Twp Atlas

Lapeer County

Twp Madley

OSSINEKE EXCHANGE

Alpena County

Twp Alpena
 Twp Sanborn

Alcona County

Twp Alcona
 Twp Caledonia

OTISVILLE EXCHANGE

Genesee County

Vill Otisville
 Twp Forest
 Twp Richfield
 Twp Theftord
 Twp Genesee

OVID EXCHANGE

Clinton County

Vill Ovid
 Twp Duplain
 Twp Ovid
 Twp Victor

Shiawassee County

Twp Fairfield
 Twp Middlebury
 Twp Sciota

SECTION 5: SERVICE AREAS, CONT'D.**5.4 List of Cities, Villages, and Townships (cont'd)****5.4.1 Traditional Verizon North Inc. Exchanges (cont'd)**OWOSSO EXCHANGE

Shiawassee County

City Corunna
 City Owosso
 Twp Bennington
 Twp Caledonia
 Twp Hazelton
 Twp Middlebury
 Twp New Haven
 Twp Owosso
 Twp Rush
 Twp Sciota
 Twp Shiawassee
 Twp Venice

PALO EXCHANGE

Ionia County

Twp North Plains
 Twp Ronald

Montcalm County

Twp Bloomer
 Twp Bushnell

PAW PAW EXCHANGE

Van Buren County

Vill Paw Paw
 Twp Almema
 Twp Antwerp
 Twp Decatur
 Twp Paw Paw
 Twp Waverly

PENTWATER EXCHANGE

Oceana County

Vill Pentwater
 Twp Pentwater
 Twp Weare

Mason County

Twp Riverton
 Twp Summit

POMPEII EXCHANGE

Gratiot County

Twp Fulton
 Twp North Star
 Twp Washington

Clinton County

Twp Essex
 Twp Greenbush

POSEN EXCHANGE

Presque Isle County

Vill Posen
 Twp Belknap
 Twp Bismark
 Twp Krakow
 Twp Metz
 Twp Posen
 Twp Pulawski

Alpena County

Twp Long Rapids
 Twp Maple Ridge

SECTION 5: SERVICE AREAS, CONT'D.**5.4 List of Cities, Villages, and Townships (cont'd)****5.4.1 Traditional Verizon North Inc. Exchanges (cont'd)**QUINCY EXCHANGE

Branch County
 Vill Quincy
 Twp Algansee
 Twp Butler
 Twp Quincy
 Hillsdale County
 Vill Reading

RANKIN EXCHANGE

Genesee County
 Twp Mundy
 Twp Gaines

RAVENNA EXCHANGE

Muskegon County
 Vill Ravenna
 Twp Casnovia
 Twp Egelston
 Twp Moorland
 Twp Ravenna
 Twp Sullivan
 Ottawa County
 Twp Chester

READING EXCHANGE

Hillsdale County
 City Reading
 Twp Cambria
 Twp Reading
 Branch County
 Twp Algansee

REMUS EXCHANGE

Mecosta County
 Twp Sheridan
 Twp Wheatland
 Isabella County
 Twp Broomfield
 Twp Sherman

RICHMOND EXCHANGE

Macomb County
 City Richmond
 Twp Lenox
 Twp Richmond
 St. Clair County
 Twp Casco
 Twp Columbus

RIVERDALE EXCHANGE

Gratiot County
 Twp New Haven
 Twp Seville
 Twp Sumner
 Montcalm County
 Twp Ferris
 Twp Richland
 Isabella County
 Twp Lincoln
 Twp Fremont

SECTION 5: SERVICE AREAS, CONT'D.**5.4 List of Cities, Villages, and Townships (cont'd)****5.4.1 Traditional Verizon North Inc. Exchanges (cont'd)**ROGERS CITY EXCHANGE

Presque Isle County

City	Rogers City
Twp	Bearinger
Twp	Belknap
Twp	Bismarck
Twp	Krakow
Twp	Moltke
Twp	Ocqueoc
Twp	Rogers
Twp	Pulawskik

ROSCOMMON EXCHANGE

Roscommon County

Vill	Rocsommon
Twp	Au Sable
Twp	Gerrish
Twp	Higgins
Twp	Markey
Twp	Richfield

Crawford County

Twp	Beaver Creek
Twp	South Branch
Twp	St. Ignace

ST. JOHNS EXCHANGE

Clinton County

City	St. Johns
Twp	Bengal
Twp	Bingham
Twp	Duplain
Twp	Essex
Twp	Greenbush
Twp	Olive
Twp	Ovid
Twp	Riley
Twp	Victor

Gratiot County

Twp	Washington
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ST. LOUIS EXCHANGE

Gratiot County

City	St. Louis
Twp	Bethany
Twp	Emerson
Twp	Pine River

Isabella County

Twp	Coe
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Midland County

Twp	Jasper
Twp	Porter

SECTION 5: SERVICE AREAS, CONT'D.**5.4 List of Cities, Villages, and Townships (cont'd)****5.4.1 Traditional Verizon North Inc. Exchanges (cont'd)**SALINE EXCHANGE

Washtenaw County
 City Saline
 Twp Bridgewater
 Twp Freedom]
 Twp Lodi
 Twp Pittsfield
 Twp Saline
 Twp York

Lenawee County
 Twp Macon

SAUGATUCK EXCHANGE

Allegan County
 Vill Saugatuck
 Vill Douglas
 Twp Lake Town
 Twp Saugatuck

SCHOOLCRAFT EXCHANGE

Kalamazoo County
 Vill Schoolcraft
 Twp Prairie Ronde
 Twp Schoolcraft
 Twp Texas

St. Joseph County
 Twp Flowerfield
 Twp Park

SHELBY EXCHANGE

Oceana County
 Vill New Era
 Vill Shelby
 Twp Benona
 Twp Clay Banks
 Twp Elbridge
 Twp Ferry
 Twp Golden
 Twp Grant
 Twp Hart
 Twp Otto
 Twp Shelby

SHEPHERD EXCHANGE

Isabella County
 Vill Shepherd
 Twp Chippewa
 Twp Coe
 Twp Lincoln

Midland County
 Twp Greendale
 Twp Jasper

SHERIDAN EXCHANGE

Montcalm County
 Vill Sheridan
 Twp Bushnell
 Twp Evergreen
 Twp Fair Plain
 Twp Sidney

SECTION 5: SERVICE AREAS, CONT'D.**5.4 List of Cities, Villages, and Townships (cont'd)****5.4.1 Traditional Verizon North Inc. Exchanges (cont'd)**SIDNEY EXCHANGE

Montcalm County
 Twp Fair Plain
 Twos Sindy

SISTER LAKES EXCHANGE

Van Buren County
 Twp Keller
 Cass County
 Twp Silver Creek
 Berrien County
 Twp Pipestone
 Twp Bainbridge

SIX LAKES EXCHANGE

Montcalm County
 Twp Belvidere
 Twp Douglass
 Mecosta County
 Twp Millbrook

SMITH CREEK EXCHANGE

St. Clair County
 Twp Columbus
 Twp Kimbell
 Twp St. Clair
 Twp Wales

SOUTH HAVEN EXCHANGE

Van Buren County
 City South Haven
 Twp Bangor
 Twp Covert
 Twp Geneva
 Twp South Haven
 Allegan County
 Twp Casco

STANTON EXCHANGE

Montcalm County
 City Stanton
 Two Day
 Two Douglass
 Twp Evergreen
 Twp Pine
 Twp Sidney

STANWOOD EXCHANGE

Mecosta County
 Vill Stanwood
 Twp Aetna
 Twp Austin
 Twp Deerfield
 Twp Hinton
 Twp Mecosta
 Newaygo County
 Twp Goodwell
 Twp Big Prairie

SECTION 5: SERVICE AREAS, CONT'D.**5.4 List of Cities, Villages, and Townships (cont'd)****5.4.1 Traditional Verizon North Inc. Exchanges (cont'd)**STURGIS EXCHANGE

St. Joseph County

City Sturgis
Twp Burr Oak
Twp Colon
Twp Fawn River
Twp Florence
Twp Nottawa
Twp Sherman
Twp Sturgis
Twp White Pigeon

SWARTZ CREEK EXCHANGE

Genesee County

City Swartz Creek
Twp Clayton
Twp Flint
Twp Gaines
Twp Mundy

TECUMSEH EXCHANGE

Lenawee County

City Tecumseh
Twp Adrain
Twp Blissfield
Twp Clinton
Twp Franklin
Twp Macon
Twp Raisin
Twp Ridgeway
Twp Tecumseh

Washtenaw County

Twp Saline

TEMPERANCE EXCHANGE

Monroe County

Twp Bedford
Twp Erie

THREE RIVER EXCHANGE

St. Joseph County

City Three Rivers
Twp Constantine
Twp Fabius
Twp Florence
Twp Flowerfield
Twp Lockport
Twp Park

Cass County

Twp Newberg
Twp Porter

TIPTON EXCHANGE

Lenawee County

Twp Adrain
Twp Franklin

Washtenaw County

Twp Manchester

TORCH RIVER BRIDGE
EXCHANGE

Antrim County

Twp Milton

Kalkaska County

Twp Clearwater

SECTION 5: SERVICE AREAS, CONT'D.**5.4 List of Cities, Villages, and Townships (cont'd)****5.4.1 Traditional Verizon North Inc. Exchanges (cont'd)**TWIN LAKE EXCHANGE

Muskegon County

Twp Blue Lake
Twp Cedar Creek
Twp Dalton
Twp Holton

UNION EXCHANGE

Cass County

Twp Calvin
Twp Mason
Twp Porter

UNION CITY EXCHANGE

Branch County

Vill Sherwood
Vill Union City
Twp Batavia
Twp Matteson
Twp Sherwood
Twp Union

Calhoun County

Twp Burlington

VANDALIA EXCHANGE

Cass County

Vill Vandalia
Twp Calvin
Twp Newberg
Twp Penn
Twp Porter

VANDERBILT EXCHANGE

Otsego County

Vill Vanderbilt
Twp Charlton
Twp Corwith
Twp Dover
Twp Elmira
Twp Livingston

Montmorency County

Twp Montmorency

VESTABURG EXCHANGE

Montcalm County

Twp Ferris
Twp Richland

Isabella County

Twp Fremont

WEIDMAN EXCHANGE

Isabella County

Twp Broomfield
Twp Coldwater
Twp Deerfiled
Twp Gilmore
Twp Nottawa
Twp Sherman

SECTION 5: SERVICE AREAS, CONT'D.**5.4 List of Cities, Villages, and Townships (cont'd)****5.4.1 Traditional Verizon North Inc. Exchanges (cont'd)**WHITEHALL EXCHANGE

Muskegon County

Vill Lakewood Club
 City Motague
 City Whiteha;;
 Twp Blue Lake
 Twp Dalton
 Twp Fruitland
 Twp Montague
 Twp Whitehall
 Twp White River

Oceana County

Vill Rothbury
 Twp Clay Banks
 Twp Grant
 Twp Otto

WHITE PIGEON EXCHANGE

St. Joseph County

Vill White Pigeon
 Twp Constantine
 Twp Florence
 Twp Mottville
 Twp White Pigeon

Cass County

Twp Porter

WILLIAMSTON EXCHANGE

Ingham County

City Williamston
 Twp Alaiedon
 Twp Ingham
 Twp Leroy
 Twp Locke
 Twp Wheatfield
 Twp White Oak
 Twp Williamston

Shiawassee County

Twp Woodhull

WOODLAND EXCHANGE

Barry County

Vill Woodland
 Twp Carlton
 Twp Castleton
 Twp Woodland

Eaton County

Twp Sunfield

YALE EXCHANGE

St. Clair County

City Yale
 Twp Brockway
 Twp Emmett
 Twp Greenwood
 Twp Lynn

Sanilac County

Twp Speaker
 Twp Fremont

SECTION 5: SERVICE AREAS, CONT'D.**5.4 List of Cities, Villages, and Townships (cont'd)****5.4.2 Traditional Verizon North Systems Exchanges**A ADDISON EXCHANGE

Hillsdale County

Twp Pittsford
Twp Somerset
Twp Wheatland

Lenawee County

Vill Addison
Twp Hudson
Twp Rollin
Twp Rome
Twp Woodstock

ALGER EXCHANGE

Arenac County

Twp Moffitt
Twp Clayton

Ogemaw County

Twp Mills
Twp Horton
Twp Bourret

BARODA EXCHANGE

Berrien County

Twp Baroda
Twp Buchanan
Twp Lincoln
Twp Oronoko
Twp Weesaw
Vill Baroda

BRIDGMAN EXCHANGE

Berrien County

Twp Lake
Twp Lincoln
City Bridgman

BURLINGTON EXCHANGE

Calhoun County

Twp Burlington
Twp Fredonia
Twp Newton
Twp Tekonsha

Branch County

Twp Girard

FITCHBURG EXCHANGE

Jackson County

Twp Henrietta

Ingham County

Twp Bunkerhill
Twp Stockbridge

GREGORY EXCHANGE

Livingston County

Twp Unadilla

Washington County

Twp Lyndon

SECTION 5: SERVICE AREAS, CONT'D.**5.4 List of Cities, Villages, and Townships (cont'd)****5.4.2 Traditional Verizon North Systems Exchanges (cont'd)**HOMER EXCHANGE

Calhoun County
Twp Albion
Twp Clarendon
Twp Eckford
Twp Homer
Vill Homer

LACOTA EXCHANGE

Allegan County
Twp Casco
Twp Lee
Van Buren County
Twp Geneva
Twp Columbia

LAMBERTVILLE EXCHANGE

Monroe County
Twp Whiteford
Vill Ottawa Lake
Vill Whiteford Center
Twp Bedford
Vill Lambertville
Vill Samaria
Twp Summerfield
Twp Ida
Twp Erie
Twp LaSalle
County Lenawee
Twp Riga

LAWRENCE EXCHANGE

Van Buren County
Twp Lawrence
Vill Lawrence
Twp Arlington
Twp Hamilton
Twp Keeler
Twp Hartford
Twp Paw Paw
Twp Waverly

LUPTON EXCHANGE

Ogemaw County
Twp Rose
Twp Cumming
Twp Hill
Twp Goodar
Twp Logan

MORENCI EXCHANGE

Lenawee (Michigan) County
Twp Dover
City Morenci
Twp Medina
Twp Senca

MUNITH EXCHANGE

Jackson County
Twp Waterloo
Twp Henrietta

SECTION 5: SERVICE AREAS, CONT'D.

5.4 List of Cities, Villages, and Townships (cont'd)

5.4.2 Traditional Verizon North Systems Exchanges (cont'd)

ROSE CITY EXCHANGE

Ogemaw County
Twp Rose
City Rose City
Twp Cumming
Twp Klacking
Twp Foster
Twp Big Creek
Twp Mentor

SAWYER EXCHANGE

Berrien County
Twp Chikaming
Twp Lake
Twp Weesaw

STERLING EXCHANGE

Arenac County
Twp Deep River
Vill Sterling
Twp Clayton
Twp Adams

STOCKBRIDGE EXCHANGE

Ingham County
Twp Stockbridge
Vill Stockbridge
Twp White Oak
Jackson County
Twp Waterloo
Livingston County
Twp Iosco
Twp Unadilla
Washtenaw County
Twp Lyndon

TEKONSHA EXCHANGE

Calhoun County
Twp Clarendon
Twp Fredonia
Twp Tekonsha
Vill Tekonsha
Branch County
Twp Butler
Twp Girard

WEBBERVILLE EXCHANGE

Ingham County
Twp Leroy
Vill Webberville
Twp White Oak
Livingston County
Twp Handy
Twp Iosco